



OPERATION MANUAL

Water cooled scroll chillers & heat pump

D-EOMWC01203-15EN

EWVQ090G ÷ EWWQ720L - R410a - Water-cooled scroll chillers
EWLQ090G ÷ EWLQ720L - R410a - Condenser less
EWHQ100G ÷ EWHQ400G - R410a - Heat pump scroll chillers

Table of Contents

| | | |
|-------|--|----|
| 1 | SAFETY CONSIDERATIONS | 5 |
| 1.1 | General | 5 |
| 1.2 | Avoid electrocution..... | 5 |
| 1.3 | Safety Devices | 6 |
| 1.3.1 | General safety devices..... | 6 |
| 1.3.2 | Circuit safety devices | 6 |
| 1.3.3 | Component safety devices..... | 6 |
| 1.4 | Available sensors..... | 8 |
| 1.4.1 | Pressure transducers..... | 8 |
| 1.4.2 | Temperature sensors..... | 8 |
| 1.4.3 | Thermistors | 8 |
| 1.5 | Available Controls | 8 |
| 1.5.1 | Evaporator - Condenser pumps | 8 |
| 1.5.2 | Compressors..... | 8 |
| 1.5.3 | Expansion Valve..... | 8 |
| 1.6 | Customer Terminal Block Connections..... | 8 |
| 1.6.1 | General description..... | 8 |
| 2 | GENERAL DESCRIPTION..... | 11 |
| 2.1 | General | 11 |
| 2.2 | Abbreviations used | 11 |
| 2.3 | Controller Operating Limits..... | 12 |
| 2.4 | Controller Architecture | 12 |
| 2.5 | Communication Modules | 13 |
| 3 | Using the Controller | 14 |
| 3.1 | General Recommendation | 15 |
| 3.2 | Browsing..... | 15 |
| 3.3 | Passwords..... | 16 |
| 3.4 | Editing..... | 16 |
| 3.5 | Basic Control System Diagnostic | 17 |
| 3.6 | Controller maintenance | 19 |
| 3.7 | Optional Remote User Interface..... | 19 |
| 3.8 | Embedded Web Interface..... | 20 |

| | | |
|-------|-------------------------------------|----|
| 4 | Menu Structure | 23 |
| 4.1 | Main Menu | 23 |
| 4.2 | View/Set Unit | 24 |
| 4.2.1 | Thermostat Ctrl | 24 |
| 4.2.2 | Network Ctrl | 24 |
| 4.2.3 | Unit Cond Ctrl | 24 |
| 4.2.4 | Pumps | 25 |
| 4.2.5 | Date/Time | 25 |
| 4.2.6 | Power Conservation | 25 |
| 4.2.7 | Controller IP setup | 25 |
| 4.2.8 | Menu Password | 26 |
| 4.3 | View/Set Circuit | 26 |
| 4.3.1 | Settings | 27 |
| 4.4 | Tmp Setpoints | 28 |
| 4.5 | Temperatures | 28 |
| 4.6 | Available Modes | 28 |
| 4.7 | Timers | 29 |
| 4.8 | Alarms | 29 |
| 4.9 | Commission Unit | 29 |
| 4.9.1 | Configure Unit | 29 |
| 4.9.2 | Alarm Limits | 30 |
| 4.9.3 | Calibrate Unit Sensors | 30 |
| 4.9.4 | Calibrate Circuit Sensors | 30 |
| 4.9.5 | Unit Manual Control | 31 |
| 4.9.6 | Circuit 1 Manual Control | 31 |
| 4.9.7 | Scheduled Maintenance | 32 |
| 4.10 | About this Chiller | 32 |
| 5 | Working with this unit | 32 |
| 5.1 | Unit Setup | 32 |
| 5.1.1 | Control Source | 32 |
| 5.1.2 | Available Mode Setting | 33 |
| 5.1.3 | Temperature Setpoint Settings | 33 |
| 5.1.4 | Thermostat Control Settings | 34 |
| 5.1.5 | Alarm Settings | 36 |

| | | |
|-------|------------------------------------|----|
| 5.1.6 | Pumps..... | 36 |
| 5.1.7 | Power Conservation | 37 |
| 5.2 | Unit/Circuit Start-up | 39 |
| 5.2.1 | Prepare the unit to start | 39 |
| 5.2.2 | Preparing circuits to start | 41 |
| 5.3 | Circuit Capacity Control..... | 42 |
| 5.3.1 | Low Evaporating Pressure | 42 |
| 5.3.2 | High Condensing Pressure | 43 |
| 5.4 | Condensation Control..... | 43 |
| 5.4.1 | Pressure | 43 |
| 5.4.2 | Cond In / Cond Out..... | 44 |
| 5.5 | EXV Control..... | 44 |
| 6 | Alarms | 46 |
| 6.1.1 | Unit Warning Alarms | 46 |
| 6.1.2 | Unit Pumpdown Stop Alarms | 47 |
| 6.1.3 | Unit Rapid Stop Alarms..... | 48 |
| 6.1.4 | Circuit Warning Alarms | 52 |
| 6.1.5 | Circuit Pumpdown Stop Alarms | 52 |
| 6.1.6 | Circuit Rapid Stop Alarms | 53 |

1 SAFETY CONSIDERATIONS

1.1 General

Installation, start-up and servicing of equipment can be hazardous if certain factors particular to the installation are not considered: operating pressures, presence of electrical components and voltages and the installation site (elevated plinths and built-up up structures). Only properly qualified installation engineers and highly qualified installers and technicians, fully trained for the product, are authorised to install and start-up the equipment safely.

During all servicing operations, all instructions and recommendations, which appear in the installation and service instructions for the product, as well as on tags and labels fixed to the equipment and components and accompanying parts supplied separately, must be read, understood and followed.

Apply all standard safety codes and practices.

Wear safety glasses and gloves.

Use the proper tools to move heavy objects. Move units carefully and set them down gently.

1.2 Avoid electrocution

Only personnel qualified in accordance with IEC (International Electrotechnical Commission) recommendations may be permitted access to electrical components. It is particularly recommended that all sources of electricity to the unit be shut off before any work is begun. Shut off main power supply at the main circuit breaker or isolator.

IMPORTANT: This equipment uses and emits electromagnetic signals. Tests have shown that the equipment conforms to all applicable codes with respect to electromagnetic compatibility.



RISK OF ELECTROCUTION: Even when the main circuit breaker or isolator is switched off, certain circuits may still be energised, since they may be connected to a separate power source.



RISK OF BURNS: Electrical currents cause components to get hot either temporarily or permanently. Handle power cable, electrical cables and conduits, terminal box covers and motor frames with great care.



ATTENTION: In accordance with the operating conditions the fans can be cleaned periodically. A fan can start at any time, even if the unit has been shut down.

1.3 Safety Devices

Each unit is equipped with safety devices of three different kinds:

1.3.1 General safety devices

Safeties of this level of severity will shut down all the circuits and stop the entire unit. When a general safety device will occur a manual intervention on the unit will be required in order to re-establish the normal operability of the machine. There are exceptions to this general rule in case of alarms linked to temporary abnormal conditions.

- Emergency Stop

A push button is placed on a door of the unit electrical panel. The button is highlighted by a red color in yellow background. A manual pressure of the emergency stop button stops all loads from rotating, thus preventing any accident which may occur. An alarm is also generated by the Unit Controller. Releasing the emergency stop button enables the unit, which may be restarted only after the alarm has been cleared on the controller.



The emergency stop causes all motors to stop, but does not switch off power to the unit. Do not service or operate on the unit without having switched off the main switch.

1.3.2 Circuit safety devices

Safety of this level of severity will shut down the circuit they protect. The remaining circuits will keep running.

1.3.3 Component safety devices

Safety of this level of severity will shut down a component against abnormal running condition that could create permanent damages to it. An overview of the protecting devices is listed below:

- Overcurrent/Overload Protections

Overcurrent/overload devices protect electrical motors used on compressors, and pumps in case of overload or short circuit. In case of inverter-driven motors, overload and overcurrent protection is integrated in the electronic drives. A further protection from short circuit is accomplished by fuses or circuit breakers installed upstream each load or group of loads.

- Overtemperature Protections

Compressors are also protected from overheating by thermistors immersed into motor windings. Should the winding temperature exceed a fixed threshold, the thermistors will trip and cause the motor to stop.

- Phase reversal, under/over voltage, ground fault protections

When one of those alarms occurs the unit is immediately stopped or even inhibited to start. The alarms clear automatically once the problem is fixed. This auto clear logic allows the unit to automatically recover in case of temporary conditions where the supply voltage reaches the upper or lower limit set on the protection device. In the other two cases a manual intervention on the unit will be required in order to solve the problem. In case of a phase reversal alarm two phases requires to be inverted.

In the event of a power supply outage, the unit will restart automatically without the need for an external command. However, any faults active when the supply is interrupted are saved and may in certain cases prevent a circuit or unit from restarting.



Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons.

- Flowswitch

The unit must be protected by a flowswitch. The flowswitch will stop the unit when the water flow becomes lower than the minimum allowed flow. When the water flow is restored the flow protection resets automatically. Exception is when the flowswitch opens with at least one compressor running, in this case the alarm shall be cleared manually.

- Freezing protection

Antifreeze protection prevents the water to freeze in the evaporator. It is automatically activated when the water temperature (entering or leaving) at the evaporator drops below the antifreeze limit. In freeze condition if the unit is in standby the evaporator pump will be activated to prevent freezing of the evaporator. If the freeze condition will activate when the unit is running all the unit will shut down in alarm while the pump will keep running. Alarm will automatically clear when the freeze condition will clear.

- Low pressure protection

If the circuit operates with a suction pressure lower than an adjustable limit for a certain time the circuit safety logic will shut down the circuit and generate an alarm. The alarm requires a manual action on the Unit Controller to be reset. Reset will take effect only if the suction pressure is no longer lower than the safety limit.

- High Pressure Protection

If the discharge pressure becomes too high and exceeds a limit which is linked with the operational envelop of the compressor the circuit safety logic will try to prevent the alarm or, if the corrective actions have no effect, it will shut down the circuit before the Mechanical High Pressure switch will open. This alarm required a manual action on the Unit Controller to be reset.

- Mechanical High Pressure Switch

Each circuit is equipped with at least one high pressure switch which tries to prevent the relief safety valve to open. When the discharge pressure becomes too high the Mechanical High Pressure switch will open and immediately stop the compressor cutting the power supply to the auxiliary relay. The alarm can be cleared as soon as the discharge pressure becomes normal again. The alarm must be reset on the switch itself and on the Unit Controller. The triggering pressure value cannot be changed.

- Relief Safety Valve

If the pressure becomes too high in the refrigerant circuit, the relief valve will open to limit the maximum pressure. If this happens switch off immediately the machine and contact your local service organization.

1.4 Available sensors

1.4.1 Pressure transducers

Two electronic sensors are used to measure the evaporating and condensing pressure of each circuit. The range of each sensor is clearly indicated on the sensor casing.

1.4.2 Temperature sensors

The evaporator and condenser water sensors are installed in the entering and leaving side. Additionally each circuit installs a suction temperature sensor to monitor and control the superheated refrigerant temperatures.

1.4.3 Thermistors

Each compressor is equipped with PTC thermistors which are immersed into motor windings for motor protection. Thermistors trip to a high value in case the motor temperature reaches a hazardous temperature.

1.5 Available Controls

1.5.1 Evaporator - Condenser pumps

The controller can regulate one or two evaporator pumps and takes care of automatic change-over between pumps. It's also possible to prioritize the pumps and temporarily disable one of the twos.

The controller can also regulate an unique condenser water pump.

1.5.2 Compressors

The controller can regulate two or four compressors installed on one or two independent refrigerant circuit. All the safeties of each compressor will be managed by the controller.

1.5.3 Expansion Valve

The controller can regulate an electronic expansion valve per each refrigerant circuit to guarantee the best operation for the refrigerant circuit.

1.6 Customer Terminal Block Connections

1.6.1 General description

The contacts below are available at the user's terminal block referred as MC24 or MC230 in the wiring diagram. The following table summarises the connections at the user's terminal block.

| Description | Terminals | Notes |
|------------------------------------|-----------|--|
| Evaporator Flow Switch (mandatory) | 724, 708 | For potential-free contacts Sampling voltage / current DC 24 V / 8 mA |
| Condenser Flow Switch (mandatory) | 794, 793 | For potential-free contacts Sampling voltage / current DC 24 V / 8 mA |
| Cooling/Heating Remote switch | 743,744 | For potential-free contacts Sampling voltage / current DC 24 V / 8 mA |
| Double setpoint | 713,709 | For potential-free contacts |

| | | |
|--------------------------|----------|--|
| | | Sampling voltage / current DC 24 V / 8 mA |
| External Fault | 884, 885 | For potential-free contacts Sampling voltage / current DC 24 V / 8 mA |
| On-Off Remote | 741, 742 | For potential-free contacts Sampling voltage / current DC 24 V / 8 mA |
| General Alarm | 518, 519 | NO digital output (24...230 Vac ext supply) |
| Evaporator Pump #1 start | 527,528 | NO digital output (24...230 Vac ext supply) |
| Evaporator Pump #2 start | | NO digital output (24...230 Vac ext supply) |
| Condenser Pump #1 start | 520,521 | NO digital output (24...230 Vac ext supply) |
| Condenser Pump #2 start | 540,541 | NO digital output (24...230 Vac ext supply) |
| Demand Limit | 888, 889 | 4-20 mA analog input |
| Setpoint Override | 886, 887 | 4-20 mA analog input |

1.6.1.1 Flow Switch

Although the flow switch is offered as an optional, it is mandatory to install one and connect it to the digital input terminals in order to enable chiller operation only when a minimum flow is sensed.



Operating the unit by-passing the flow switch input or without an appropriate flow switch may damage the evaporator due to freezing. Operation of the flow switch must be checked prior to start up the unit.

1.6.1.2 Double setpoint

This contact can be used to switch between two different LWT setpoints and, depending on the application, between different modes of operation.

Ice operation must be selected in case of ice storage application. In this case the UC will run the chiller in on/off mode switching all the chiller off as soon as the setpoint is reached. In this case the unit will run to full capacity and then will switch off applying an ice delay different chiller starts.

1.6.1.3 External Fault (optional)

This contact is available to report to the UC a fault or a warning from an external device. It could be an alarm coming from an external pump to inform the UC of the fault. This input can be configured as a fault (unit stop) or a warning (displayed on the HMI without any action on the chiller).

1.6.1.4 Remote On-Off

This unit can be started through a remote enable contact. The Q0 switch must be selected to "Remote".

1.6.1.5 General Alarm

In case of a unit alarm, this output is closed thus indicating a fault condition to an externally connected BMS.

1.6.1.6 Evaporator Pump Start

Two digital outputs are enabled when the pumps (#1 or #2) are required to start. The output for the pump #2 requires a relay with less than 20 mA excitation current.

1.6.1.7 Setpoint override (optional)

This input allows to apply an offset on the Active Setpoint to adjust the operating point of the ELWT. This input can be used to maximize the comfort.

1.6.1.8 Demand Limit (optional)

This input allows to limit the maximum number of compressor in run state.

2 GENERAL DESCRIPTION

2.1 General

The UC is a system for controlling single or dual-circuit water-cooled liquid chillers / heat-pump. The UC controls compressor start-up necessary to maintain the desired heat exchanger leaving water temperature.

The unit controller can also controls a three way valve or a cooling tower to perform a condensing control. One of the following three feedbacks can be selected as condensing target:

- Condenser leaving water temperature
- Condenser entering water temperature
- Condensing saturated refrigerant temperature

Safety devices are constantly monitored by the UC to ensure their safe operation. UC also gives access to a Test routine covering all inputs and outputs. The controller can work in accordance with three independent modes:

- Local mode: the machine is controlled by commands from the user interface.
- Remote mode: the machine is controlled by remote contacts (volt-free contacts).
- Network mode: the machine is controlled by commands from a BAS system. In this case, a data communication cable is used to connect the unit to the BAS.

When the UC operates autonomously (Local or Remote mode) it retains all of its own control capabilities but does not offer any of the features of the Network mode.

2.2 Abbreviations used

In this manual, the refrigeration circuits are called circuit #1 and circuit #2.

The following abbreviations are used frequently:

| | |
|------|---|
| UC | Unit controller |
| HMI | Human Machine Interface |
| A/C | Air Cooled |
| W/C | Water Cooled |
| CL | Condenser Less |
| CP | Condensing Pressure |
| EP | Evaporating Pressure |
| CSRT | Condensing Saturated Refrigerant Temperature |
| ESRT | Evaporating Saturated Refrigerant Temperature |
| ST | Suction Temperature |
| SSH | Suction SuperHeat |
| EXV | Electronic Expansion Valve |
| ELWT | Evaporator Leaving Water Temperature |
| EEWT | Evaporator Entering Water Temperature |
| CLWT | Condenser Leaving Water Temperature |
| CEWT | Condenser Entering Water Temperature |

2.3 Controller Operating Limits

Operation (IEC 721-3-3):

- Temperature -40...+70 °C
- Restriction LCD -20... +60 °C
- Restriction Process-Bus -25....+70 °C
- Humidity < 90 % r.h (no condensation)
- Air pressure min. 700 hPa, corresponding to max. 3,000 m above sea level

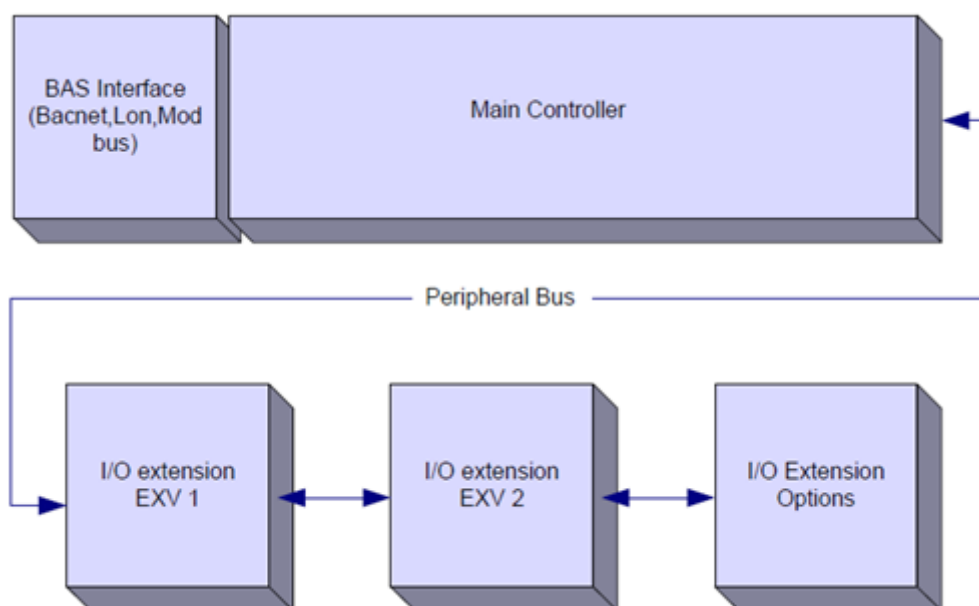
Transport(IEC 721-3-2):

- Temperature -40...+70 °C
- Humidity < 95 % r.h (no condensation)
- Air pressure min. 260 hPa, corresponding to max. 10,000 m above sea level.

2.4 Controller Architecture

The overall controller architecture is the following:

- One unit controller
- I/O extensions as needed depending on the configuration of the unit
- Communications interface(s) as selected
- Peripheral Bus is used to connect I/O extensions to the main controller.



| Controller/ Extension Module | Siemens Part Number | Address | Usage |
|---------------------------------|---------------------|---------|-------------------------------------|
| Main Controller | POL638.00/MCQ | n/a | Used on all configurations |
| EEXV Module 1 | POL94E.00/MCQ | 3 | Used on all configurations |
| EEXV Module 2 | POL94E.00/MCQ | 5 | Used when configured for 2 circuits |
| Option Module | POL965.00/MCQ | 18 | Used when options required |

All boards are supplied from a common 24 Vac source. Extension boards can be directly powered by the Unit Controller. All boards can be also supplied by a 24Vdc source.

CAUTION: Maintain the correct polarity when connecting the power supply to the boards, otherwise the peripheral bus communication will not operate and the boards may be damaged.

2.5 Communication Modules

Any of the following modules can be connected directly to the left side of the main controller to allow a BAS or other remote interface to function. Up to three can be connected to the controller at a time. The controller should automatically detect and configure itself for new modules after booting up. Removing modules from the unit will require manually changing of the configuration.

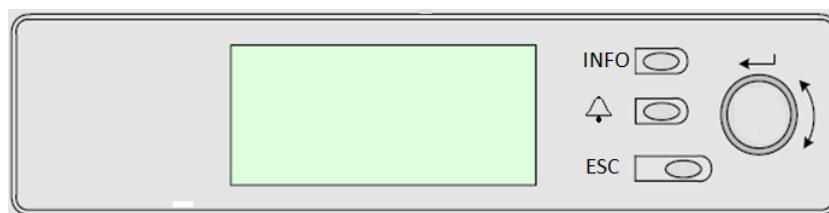
| Module | Siemens Part Number | Usage |
|-------------|---------------------|----------|
| BacNet/IP | POL908.00/MCQ | Optional |
| Lon | POL906.00/MCQ | Optional |
| Modbus | POL902.00/MCQ | Optional |
| BACnet/MSTP | POL904.00/MCQ | Optional |

3 Using the Controller

The control system consists of a unit controller (UC) equipped with a set of extension modules that implement additional features. All boards communicate via an internal peripheral bus with the UC. The UC continuously manages the information received from the various pressure and temperature probes installed on the unit. The UC incorporates a program that controls the unit.

Two different types of UC HMI are available:

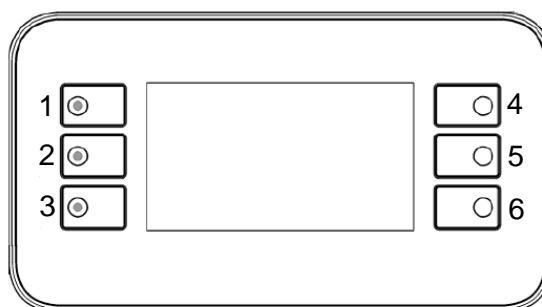
1. Inbuilt HMI



This HMI is provided of three buttons and one wheel button.

| | |
|--------------|---|
| | Alarm status (from any page it links with the page with alarm list, alarm log and alarm snapshot if available) |
| INFO | Back to Main Page |
| ESC | Back to the previous level (it can be the Main Page) |
| Wheel Button | Used to scroll between the different menu pages, settings and data available on the HMI for the active password level. Rotating the wheel allows to navigate between lines on a screen (page) and to increase and decrease changeable values when editing. Pushing the wheel acts as an Enter Button and will jump from a link to the next set of parameters. |

2. External HMI (POL871.72)



This External HMI is provided of six buttons.

| | | |
|---|--|--|
| 1 | | Back to Main Page |
| 2 | | Alarm status (from any page it links with the page with alarm list, alarm log and alarm snapshot if available) |
| 3 | | Back to the previous level (it can be the Main Page) |
| 4 | | Go above |
| 5 | | Go below |

6 ✓ Confirm

3.1 General Recommendation

Before switching on the unit read the following recommendations:

- When all the operations and all the settings have been carried out, close all the switchbox panels
- The switchbox panels can only be opened by trained personnel
- When the UC requires to be accessed frequently the installation of a remote interface is strongly recommended
- Compressor are protected from freezing by electrical heaters. These heaters are supplied through unit main supply and temperature controlled by thermostat. Also the LCD display of the unit controller may be damaged by extremely low temperatures. For this reason, it is strongly recommended to never power off the unit during winter, especially in cold climates.

3.2 Browsing


When power is applied to the control circuit, the HMI screen will be active and display the Home screen.

An example of the HMI screens is shown in the following picture.

| | |
|---------------------------|-----------|
| M a i n M e n u | 1 / 11 |
| E n T e r P a s s w o r d | ▶ |
| U n l t S t a t u s = | |
| O F f : U n i t S W | |
| A c T i v e S e t p t = | 7 . 0 ° C |

In the inbuilt HMI a ringing bell in the top right corner will indicate an active alarm, If the bell doesn't move it means that the alarm has been acknowledged but not cleared because the alarm condition hasn't been removed.

Same alarm indication is performed by the LED of the button 2 of the external HMI.

| | |
|---------------------------|---|
| M a i n M e n u | 1 /  |
| E n T e r P a s s w o r d | ▶ |
| U n l t S t a t u s = | |
| O F f : U n i t S W | |
| A c T i v e S e t p t = | 7 . 0 ° C |

The active item is highlighted in contrast, in this example the item highlighted in Main Menu is a link to another page. By pressing the button 6, the HMI will jump to a different page. In this case the HMI will jump to the Enter Password page.

| | |
|---------------------------|---------|
| E n t e r P a s s w o r d | 2 / 2 |
| E n t e r P W | * * * * |
| | |

3.3 Passwords

The HMI structure is based on access levels that means that each password will disclose all the settings and parameters allowed to that password level. Basic information about the status including the active alarm list, active setpoint and controlled water temperature can be accessed without the need to enter the password.

The UC handles two level of passwords:

| | |
|-------------|------|
| USER | 5321 |
| MAINTENANCE | 2526 |

The following information will cover all data and settings accessible with the maintenance password. User password will disclose a subset of the settings explained in chapter 4.

In the Enter Password screen, the line with the password field will be highlighted to indicate that the field on the right can be changed. This represents a setpoint for the controller. Pressing the wheel or button 6 the individual field will be highlighted to allow an easy introduction of the numeric password. By changing all fields, the 4 digits password will be entered and, if correct, the additional settings available with that password level will be disclosed.

| | |
|-----------------------------|---------|
| E n t e r P a s s w o r d | 2 / 2 |
| E n t e r P W | 5 * * * |

The password will time out after 10 minutes and is cancelled if a new password is entered or the control powers down. Entering an invalid password has the same effect as continuing without a password.

Once a valid password has been entered, the controller allows further changes and access without requiring the user to enter a password until either the password timer expires or a different password is entered. The default value for this password timer is 10 minutes.

3.4 Editing

Only line with highlighted value field can be edited, through the right buttons it is possible selected and modify the value.

A parameter with an "R" is read only; it is giving a value or description of a condition. An "R/W" indicates a read and/or write opportunity; a value can be read or changed (providing the proper password has been entered).

Example 1: Check Status, for example -is the unit being controlled locally or by an external network? We are looking for the Unit Control Source since this a unit status parameter, start at Main Menu and select View/Set Unit and press the wheel or button 6 to jump to the next set of menus. There will be an arrow at the right side of the box, indicating that a jump to the next level is required.

In the new page rotate the wheel or use button 4/5 to highlight the Network Ctrl and press the wheel or the button 6 again to jump to the next menu where it is possible read the actual Control Source.

Example 2: Change a Set point, the chilled water set point for example. This parameter is designated as Cool LWT Set point 1 and is a unit set parameter. From the Main Menu select Active Setpt. The arrow indicated that there is a link to a further menu.

Press the wheel or button 6 and jump to the temperature setpoint page. Select Cool LWT 1 and press the wheel or button 6 to jump to the item change page. Rotate the wheel or use buttons 4 / 5 to adjust the set point to the desired value. When this is done press the wheel or button 6 again to confirm the new value. With the button ESC or 3 it will be possible to jump back to the main menu where the new value will be displayed.

Example 3: Clear an Alarm,. The presence of a new alarm is indicated with a Bell ringing on the top right of the display. If the Bell is frozen one or more alarm had been acknowledged but are still active. To view the Alarm menu from the Main Menu scroll down to the Alarms line. Note the arrow indicating this line is a link. Press the button 6 to jump to the next menu Alarms. There are two lines here; Alarm Active and Alarm Log. Alarms are cleared from the Active Alarm link. Press the button 6 to jump to the next screen. When the Active Alarm list is entered scroll to the item AlmClr which is set to off by default. Change this value to on to acknowledge the alarms. If the alarms can be cleared then the alarm counter will display 0 otherwise it will display the number of alarm still active. When the alarms are acknowledged the Bell on the top right of the display will stop to ring if some of the alarms are still active or will disappear if all the alarms are cleared.

3.5 Basic Control System Diagnostic

Unit controller, extension modules and communication modules are equipped with two status LED (BSP and BUS) to indicate the operational status of the devices. The BUS LED indicates the status of the communication with the controller. The meaning of the two status LED is indicated below.

UC BSP LED

| BSP LED | Mode |
|---------------------|---|
| Solid Green | Application running |
| Solid Yellow | Application loaded but not running (*) or BSP Upgrade mode active |
| Solid Red | Hardware Error (*) |
| Flashing Green | BSP startup phase. The controller needs time for starting. |
| Flashing Yellow | Application not loaded (*) |
| Flashing Yellow/Red | Fail safe mode (in case that the BSP upgrade was interrupted) |
| Flashing Red | BSP Error (software error*) |
| Flashing Red/Green | Application/BSP update or initialization |

(*) Contact Service.

Extension modules

BSP LED

| BSP LED | Mode |
|--------------------|--------------------|
| Solid Green | BSP running |
| Solid Red | Hardware Error (*) |
| Flashing Red | BSP Error (*) |
| Flashing Red/Green | BSP upgrade mode |

BUS LED

| BUS LED | Mode |
|-------------|------------------------------------|
| Solid Green | Communication running, I/O working |

| | |
|--------------|---|
| Solid Yellow | Communication running but parameter from the application wrong or missing, or uncorrect factory calibration |
| Solid Red | Communication down (*) |

Communication modules

BSP LED (same for all modules)

| BSP LED | Mode |
|--------------------|---|
| Solid Green | BPS running, communication with controller |
| Solid Yellow | BSP running, no communication with controller (*) |
| Solid Red | Hardware Error (*) |
| Flashing Red | BSP Error (*) |
| Flashing Red/Green | Application/BSP update |

(*) Contact Service.

LON module BUS LED

| BUS LED | Mode |
|-----------------|--|
| Solid Green | Ready for Communication. (All Parameter loaded, Neuron configured). Doesn't indicate a communication with other devices. |
| Solid Yellow | Startup |
| Solid Red | No Communication to Neuron (internal error, could be solved by downloading a new LON application) |
| Flashing Yellow | Communication not possible to the Neuron. The Neuron must be configured and set online over the LON Tool. |

Bacnet MSTP BUS LED

| BUS LED | Mode |
|--------------|---|
| Solid Green | Ready for Communication. The BACnet Server is started. It doesn't indicate a active communication |
| Solid Yellow | Startup |
| Solid Red | BACnet Server down. Automatically a restart after 3 seconds are initiated. |

Bacnet IP BUS LED

| BUS LED | Mode |
|--------------|---|
| Solid Green | Ready for Communication. The BACnet Server is started. It doesn't indicate a active communication |
| Solid Yellow | Startup. The LED stays yellow until the module receives a IP Address, therefore a link must be established. |
| Solid Red | BACnet Server down. Automatic restart after 3 seconds is initiated. |

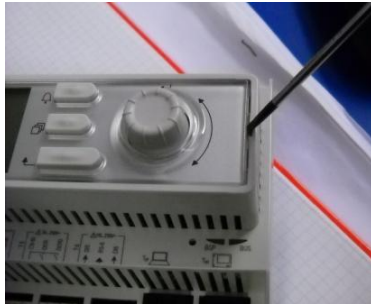
Modbus BUS LED

| BUS LED | Mode |
|--------------|--|
| Solid Green | All Communication running |
| Solid Yellow | Startup, or one configured channel not communicating to the Master |
| Solid Red | All configured Communications down. Means no communication to the Master. The timeout can be configured. In case that the timeout is zero the timeout is disabled. |

3.6 Controller maintenance

The controller requires to maintain the installed battery. Every two years it's required to replace the battery. Battery model is: BR2032 and it is produced by many different vendors.

To replace the battery remove the plastic cover of the controller display using a screw driver as shown in the following pictures:

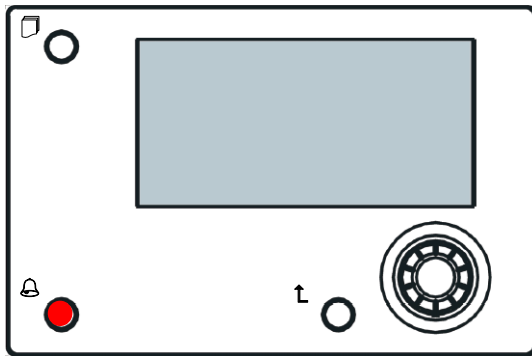


Be careful to avoid damages to the plastic cover. The new battery shall be placed in the proper battery holder which is highlighted in the following picture, respecting the polarities indicated into the holder itself.



3.7 Optional Remote User Interface

As an option an external Remote HMI can be connected on the UC. The Remote HMI offers the same features as the inbuilt display plus the alarm indication done with a light emitting diode located below the bell button.

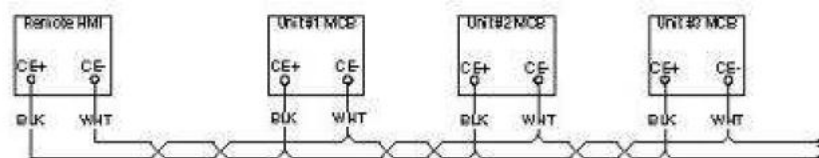


The Remote can be ordered with the unit and shipped loose as a field installed option. It can also be ordered anytime after chiller shipment and mounted and wired on the job as explained on the following page. The remote panel is powered from the unit and no additional power supply is required.

All viewing and setpoint adjustments available on the unit controller are available on the remote panel. Navigation is identical to the unit controller as described in this manual.

The initial screen when the remote is turned on shows the units connected to it. Highlight the desired unit and press the wheel to access it. The remote will automatically show the units attached to it, no initial entry is required.

The Remote HMI can be extended up to 700m using the process bus connection available on the UC. With a daisy-chain connection as below, a single HMI can be connected to up to 8 units. Refer to the specific HMI manual for details.

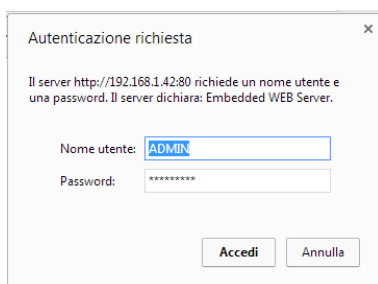


3.8 Embedded Web Interface

The unit controller has an embedded web interface that can be used to monitor the unit when connected to a local network. It is possible to configure the IP addressing of the controller as a fixed IP or DHCP depending on the network configuration.

With a common web browser a PC can connect with the unit controller entering the IP address of the controller or the host name, both visible in the "About Chiller" page accessible without entering a password.

When connected it will be required to enter a user name and a password as shown in the picture below:



Autenticazione richiesta

Il server http://192.168.1.42:80 richiede un nome utente e una password. Il server dichiara: Embedded WEB Server.

Nome utente:

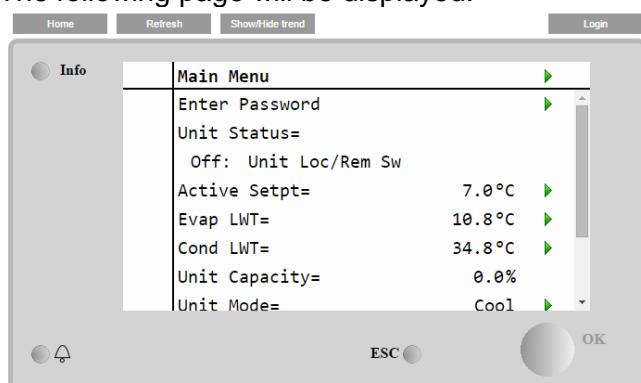
Password:

Enter the following credential to get access to the web interface:

User Name: ADMIN

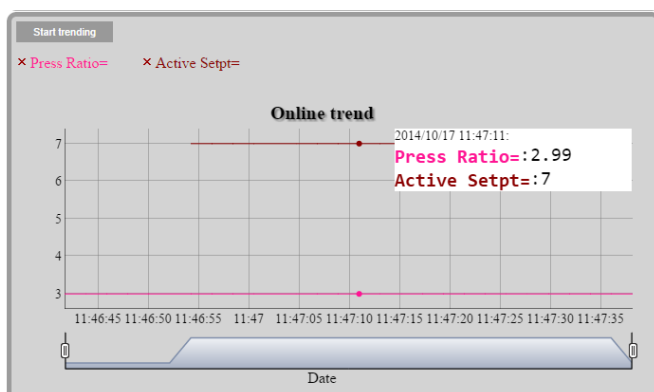
Password: SBTAdmin!

The following page will be displayed:



The page is a copy of the onboard HMI and follows the same rules in terms of access levels and structure.

In addition it allows to trend log a maximum of 5 different quantities. It's required to click on the value of the quantity to monitor and the following additional screen will become visible:



Depending on the web browser and its version the trend log feature may not be visible. It's required a web browser supporting HTML 5 like for example:

- Microsoft Internet Explorer v.11,
- Google Chrome v.37,
- Mozilla Firefox v.32.

These software are only an example of the browser supported and the versions indicated have to be intended as minimum versions.

4 Menu Structure

All settings are divided in different menus. Each menu collects in a single page other sub-menus, settings or data related to a specific function (for example Power Conservation or Setup) or entity (for example Unit or Circuit). In any of the following pages a grey box will indicate changeable values and the defaults.

4.1 Main Menu

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|----------------------|---|--|
| Enter Password | ▶ | - | Submenu to activate access levels |
| View/Set Unit | ▶ | - | Submenu for unit data and settings |
| View/Set Circuit | ▶ | - | Submenu for circuit data and settings |
| Unit Status= | Off: Unit Loc/Rem Sw | Auto: Mtr Prot Delay Auto: Ice Mode Tmr Off: All Cir Disabled Off: Unit Alarm Off: Keypad Disable Off: BAS Disable Off: Unit Loc/Rem Sw Off: Test Mode Auto: Wait For Load Auto: Evap Recirc Auto: Wait For Flow Auto: Pumpdn Auto: Max Pull Limited Auto: Unit Cap Limit Off: Cfg Chg, Rst Ctrlr | Status of the Unit |
| Active Setpt= | 7.0°C ▶ | - | Active setpoint and link to the Setpoint page |
| Evap LWT= | -273.1°C ▶ | - | Evaporator leaving water temperature and link to the Temperatures page |
| Cond LWT= | -273.1°C ▶ | - | Condenser leaving water temperature and link to the Temperatures page |
| Unit Capacity= | 0.0% | - | Unit staging |
| Chiller Enable= | Enable | Enable-Disable | Chiller operation enable/disable setting |
| Unit Mode= | Cool ▶ | - | Actual unit mode and link to unit mode page |
| Timers | ▶ | - | Submenu compressors and thermoregulation safety timers |
| Alarms | ▶ | - | Submenu for alarms; same function as Bell Button |
| Commission Unit | ▶ | - | Submenu for the chiller configuration |
| About Chiller | ▶ | - | Application Info submenu |

4.2 View/Set Unit

| Setpoint/Sub-Menu | Default | Range | Description |
|--------------------|---------|-------|--|
| Thermostat Ctrl | ▶ | - | Submenu Thermoregulation control parameter |
| Network Ctrl | ▶ | - | Submenu Network Control |
| Unit Cond Ctrl | ▶ | - | Submenu Unit Condensing Control |
| Pumps | ▶ | - | Submenu Pumps control and data |
| Date/Time | ▶ | - | Submenu Date, Time and Quiet Night mode schedule |
| Power Conservation | ▶ | - | Submenu Unit Limiting functions |
| Modbus Setup | ▶ | - | Submenu Setup of Modbus communication |
| Bacnet IP Setup | ▶ | - | Submenu Setup of Bacnet IP communication |
| Bacnet MSTP Setup | ▶ | - | Submenu Setup of Bacnet MSTP communication |
| LON Setup | ▶ | - | Submenu Setup of LON communication |
| Ctrlr IP Setup | ▶ | - | Submenu IP settings for on-board web-server |
| Cloud Connection | ▶ | - | Submenu Cloud Connection |

4.2.1 Thermostat Ctrl

This page resumes all thermoregulation parameters. For more details about this parameters and the thermoregulation logic see section 5.1.4.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|-----------|---------------------|--|
| Start Up DT= | 2.7°C | 0.0...5.0°C | Offset respect the active setpoint for unit start. |
| Shut Dn DT= | 1.5°C | 0.0...5.0°C | Offset respect the active setpoint for unit shutdown |
| Stage Up DT= | 1.0°C | 0.0...Start Up DT°C | Offset respect the active setpoint for unit stage up |
| Stage Dn DT= | 1.0°C | 0.0...Shut Dn DT°C | Offset respect the active setpoint for unit stage down |
| Max PullDn= | 1.7°C/min | 0.1...2.7°C/min | Max pull down rate of controlled water temperature |
| Max PullUp= | 1.7°C/min | 0.1...2.7°C/min | Max pull up rate of controlled water temperature |
| Stg Up Delay= | 2min | 0...8min | Compressor start inter-stage delay |
| Stg Dn Delay= | 30sec | 20...60sec | Compressor stop inter-stage delay |
| Strt Strt Dly= | 10min | 10...60min | Compressor Start to Start delay |
| Stop Strt Dly= | 3min | 3...20min | Compressor Stop to Start delay |
| Ice Cycle Dly= | 12h | 1...23h | Ice cycle delay |

4.2.2 Network Ctrl

This page resumes all settings (unit on/off, unit mode, temperature setpoint, capacity limit) set by BMS when the unit is controlled from network.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|----------------|--|
| Control Source= | Local | Local, Network | Determines whether on/off, cooling/heating/ice setpoint, operation mode, capacity limit, should be commanded by local (HMI) settings or from BMS |
| Netwrk En SP= | - | - | Unit enable from BMS |
| Netwrk Mode SP= | - | - | Unit mode from BMS |
| Netwrk Cool SP= | - | - | Cooling setpoint from BMS |
| Netwrk Heat SP= | - | - | Heating setpoint from BMS |
| Netwrk Cap Lim= | - | - | Capacity limitation from BMS |
| Netwrk Ice SP= | - | - | Ice setpoint from BMS |

4.2.3 Unit Cond Ctrl

This page resumes all settings for the unit condensing control. For more details about this parameters and the unit condensing control logic see section 5.4.2

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|------------|--|
| Cnd SP Clg= | 35°C | 20...55°C | Condenser setpoint for cooling mode |
| Cnd SP Htg= | 10°C | -10...20°C | Condenser setpoint for heating mode |
| Cnd Act Sp= | - | - | Active condensing temperature setpoint |
| Cnd Ctrl Tmp= | - | - | Condensing control temperature |
| Output= | - | - | Actual condensing control output |
| Max Output= | 100% | 50...100% | Maximum condensing control output |
| Min Output | 0% | 0...50% | Minimum condensing control output |

4.2.4 Pumps

This page resumes all setting for the water pumps management. For more details about this parameters and the pump control logic refer to section 5.1.6.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|--|---|
| Evap Pmp Ctrl= | #1 Only | #1 Only #2 Only Auto #1 Primary #2 Primary | Set number of evaporator pumps operational and their priority |
| Cond Pmp Ctrl= | #1 Only | #1 Only #2 Only Auto #1 Primary #2 Primary | Set number of condenser pumps operational and their priority |
| Recirc Tm= | 30s | 15...300s | Recirculation water timer |
| Evap Pmp 1 Hrs= | 0h | | Running Hours Evaporator Pump 1 (if present) |
| Evap Pmp 2 Hrs= | 0h | | Running Hours Evaporator Pump 2 (if present) |
| Cond Pmp 1 Hrs= | 0h | | Running Hours Condenser Pump 1 (if present) |
| Cond Pmp 2 Hrs= | 0h | | Running Hours Condenser Pump 2 (if present) |

4.2.5 Date/Time

This page will allow to adjust the time and date in the UC. This time and date will be used in the alarm log. Additionally it's also possible to set the starting and ending date for the DayLight Saving time (DLS) if used.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|------------|---|----------------------------------|
| Actual Time= | 12:00:00 | | |
| Actual Date= | 01/01/2014 | | |
| UTC Diff= | -60min | | Difference with UTC |
| DLS Enable= | Yes | | No, Yes |
| DLS Strt Month= | Mar | | DayLight Saving time start month |
| DLS Strt Week= | 2ndWeek | | DayLight Saving time start week |
| DLS End Month= | Nov | NA, Jan...Dec | DayLight Saving time end month |
| DLS End Week= | 1stWeek | 1 st ...5 th week | DayLight Saving time end week |

- On board real time clock settings are maintained thanks to a battery mounted on the controller. Make sure that the battery is replaced regularly each 2 years (see section 3.6).

4.2.6 Power Conservation

This page resumes all the settings that allows chiller capacity limitations. For more details about these parameters and the functions LWT Reset and Demand Limit refer to section 5.1.7.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|--------------------------|---|
| Unit Capacity | - | - | Displays current unit capacity |
| Demand Limit= | - | - | Displays current demand limit |
| Lwt reset Type= | None | None 4-20mA Return | Set leaving water temperature setpoint reset type Refer to section |
| Max Reset Dt= | 5°C | 0.0...10.0°C | Refer to section |
| Start Reset Dt= | 5°C | 0.0...10.0°C | Refer to section |

4.2.7 Controller IP setup

The UC has an embedded web server showing a replica of the onboard HMI screens. To access this additional web HMI can be required to adjust the IP settings to match the settings of the local

network. This can be done in this page. Please contact your IT department for further information on how to set the following setpoints.

To activate the new settings a reboot of the controller is required, this can be done with the Apply Changes setpoint.

The controller also supports DHCP, in this case the name of the controller must be used.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|---------|--|
| Apply Changes= | No | No, Yes | Reboot of the controller to apply the changes made |
| DHCP= | Off | Off, On | Enable or disable the DHCP (Dynamic Host Configuration Protocol) |
| Act IP= | - | - | Active IP address |
| Act Msk= | - | - | Active Subnet mask |
| Act Gwy= | - | - | Active Gateway |
| Gvn IP= | - | - | Given IP address (it will become the active) if the DHCP = Off |
| Gvn Msk= | - | - | Given Subnet mask |
| Gvn Gwy= | - | - | Given Gateway |

4.2.8 Menu Password

It is possible to keep the User level always active to avoid to enter the User password. To do this the Password Disable setpoint shall be set to On.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|---------|-------------------------|
| Pwd Disable | Off | Off, On | Disable password levels |

4.3 View/Set Circuit

In this section it is possible to select between the available circuits and access data available for the circuit selected.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|---------------------|
| Circuit #1 | ► | | Menu for Circuit #1 |
| Circuit #2 | ► | | Menu for Circuit #2 |

The submenus accessed for each circuit are identical but the content of each of them reflects the status of the corresponding circuit. In the following the submenus will be explained only once. If only one circuit is available the item Circuit #2 in the above table will be hidden and not accessible.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|--|-----------------------------------|
| Settings | ► | | Link to circuit settings |
| Circuit Status= | | Off: Ready Off: Cycle Timer Off: All Comp Disable Off: Keypad Disable Off: Circuit Switch Off: Alarm Off: Test Mode Run: Preopen Run: Pumpdown Run: Normal Run: Evap Press Low Run: Cond Press High | |
| Circuit Cap= | 0.0% | - | Circuit Capacity |
| Circuit Mode= | Enable | Enable Disable | Circuit Enabling |
| Evap Pressure= | - | - | Evaporating Pressure |
| Cond Pressure= | - | - | Condensing Pressure |
| Evap Sat Temp= | - | - | Evaporating saturated temperature |
| Cond Sat Temp= | - | - | Condensing saturated temperature |
| Suction Temp= | - | - | Suction Temperature |

| | | | |
|----------------|---|---|--------------------------|
| Suction SH= | - | - | Suction Superheat |
| Evap Approach= | - | - | Evaporator Approach |
| Cond Approach= | - | - | Condenser Approach |
| EXV Position= | - | - | Expansion valve position |

4.3.1 Settings

This page resumes the status of the circuit.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|---|
| Compressors | ▶ | | Link to the compressor page |
| Circ X Cond Ctrl | ▶ | | Link to the circuit condensing control page |
| EXV | ▶ | | Link to the EXV page |

4.3.1.1 Compressors

This page resumes all the relevant information about compressors of the related circuit.

Note the following compressors enumeration:

1. Compressor 1 and compressor 3 belong to the Circuit #1
2. Compressor 2 and compressor 4 belong to the Circuit #2

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|---------|---------------------------------|
| Comp Enable | ▶ | | Link to Compressor Enable page |
| Compressor 1 | | | |
| State | Off | Off, On | Compressor State |
| Start= | | | Date and time of the last start |
| Stop= | | | Date and time of the last stop |
| Run Hours= | 0h | | Running hours of compressor |
| No. Of Starts= | 0 | | Number of compressor starts |
| Compressor 3 | | | |
| State | Off | Off, On | Compressor State |
| Start= | | | Date and time of the last start |
| Stop= | | | Date and time of the last stop |
| Run Hours= | 0h | | Running hours of compressor |
| No. Of Starts= | 0 | | Number of compressor starts |

The compressors enable page allows to enable or disable each compressor of the unit.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-----------|----------------------------|
| Comp 1 | Auto | Off, Auto | Enabling of the compressor |
| Comp 2 | Auto | Off, Auto | Enabling of the compressor |
| Comp 3 | Auto | Off, Auto | Enabling of the compressor |
| Comp 4 | Auto | Off, Auto | Enabling of the compressor |

If a compressor is switched to off while it is in running, it does not shutdown immediately, but the controller waits normal shutdown for thermoregulation or unit off and after the compressor disabled will not started until it is enabled again.

4.3.1.2 Circ 1 Cond Ctrl

This page resumes all parameters for the condensing circuit control. For more details about this parameters and the circuit condensing control logic refer to section 5.4.1.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------------|---|
| Cnd Sat Tmp SP= | 35.0°C | 30.0...50°C | Condensing saturated temperature setpoint |
| Cnd Sat Tmp= | - | - | Actual condensing saturated temperature |

| | | | |
|-------------|--------|-----------|-----------------------------------|
| Output= | - | - | Actual condensing control output |
| Max Output= | 100.0% | 50...100% | Maximum condensing control output |
| Min Output | 0.0% | 0...50% | Minimum condensing control output |

4.3.1.3 EXV

This page resumes all the relevant information about the status of the EXV logic. For more details about this parameters and the control logic of the EXV refer to section 5.5.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|-----------|-------------------|--|
| EXV State= | Closed | | Closed, Pressure, Superheat |
| Suction SH= | - | | Suction Superheat |
| Evap Pressure | - | | Evaporating pressure |
| Act Position= | - | | Expansion valve opening |
| Cool SSH Target= | 6.5dK | 4.4...30.0dK | Cool Suction Superheat setpoint |
| Heat SSH Target= | 6.5dK | 2.5...30.0dK | Heat Suction Superheat setpoint |
| Max Op Pressure= | 900.0 kPa | 890.0...1172.2kPa | Maximum operating pressure |
| Pre Open Time | 5.0sec | 0...100sec | Preopening Time |
| Pre Open %= | 20% | 0...100% | Valve opening percentage in Preopening state |
| Start Time= | 30sec | 0...100sec | Starting Time |
| Start %= | 35% | 0...100% | Valve opening percentage in Starting state |

4.4 Tmp Setpoints

This page allows to set the water temperature setpoints in the several modes. For more details refer to the section 5.1.3.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|---|---|
| Cool LWT 1= | 7.0°C | 4.0...15.0°C (cool mode) -8.0...15.0°C (cool w/ glycol mode) | Primary cooling setpoint |
| Cool LWT 2= | 7.0°C | 4.0...15.0°C (cool mode) -8.0...15.0°C (cool w/ glycol mode) | Secondary cooling setpoint (see 3.6.3) |
| Ice LWT= | 4.0°C | -10.0...4.0°C | Ice setpoint (ice banking with on/off mode) |
| Heat LWT 1= | 45.0°C | 25.0...55.0°C | Primary heating setpoint |
| Heat LWT 2= | 45.0°C | 25.0...55.0°C | Secondary heating setpoint |

4.5 Temperatures

This page shows all water temperatures, evaporator and condenser delta temperature between inlet and outlet.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|---|
| Evap LWT= | - | - | Evaporator leaving water temperature |
| Evap EWT= | - | - | Evaporator entering water temperature |
| Cond LWT= | - | - | Condenser leaving water temperature |
| Cond EWT= | - | - | Condenser entering water temperature |
| Evap Delta T= | - | - | Evaporator delta temperature |
| Cond Delta T= | - | - | Condenser delta temperature |
| Evap LWT Slope= | - | - | Evaporator leaving water temperature rate of change |
| Cond LWT Slope= | - | - | Condenser leaving water temperature rate of change |

4.6 Available Modes

This page allows to set the operating mode of the unit. For more details about these parameters and the available modes of the unit refer to section 5.1.2.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|--|-------------|
| Modes | Cool | Cool Cool w/Glycol Cool/Ice w/Glycol Ice Heat/Cool | |

| | | | |
|--|--|--|--|
| | | Heat/Cool w/Glycol Heat/Ice w/Glycol Pursuit Test | |
|--|--|--|--|

4.7 Timers

This page indicates the remaining cycle timers for each compressor. When the cycle timers are active any new start of a compressor is inhibited.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|--------|---------------------|
| Comp 1= | | 0s | |
| Comp 2= | | 0s | |
| Comp 3= | | 0s | |
| Comp 4= | | 0s | |
| Clear Cycle Tmrs | Off | Off,On | Clear Cycle Timers |
| Stg Up Dly Rem= | | | |
| Stg Dn Dly Rem= | | | |
| Cir Stg Delays= | Off | Off,On | Clear Stages Delays |
| Ice Cycle Dly Rem | | | |
| Clear Ice Dly= | Off | Off,On | Cleat Ice Delay |

4.8 Alarms

This link jumps to the Alarm page. Each of the items represents a link to a page with different information. The information shown depends on the abnormal operating condition that caused the activation of unit, circuit or compressor safeties. A detailed description of the alarms and how to handle will be discussed in the section Troubleshooting this chiller.

| Setpoint/Sub-Menu | Default | Description |
|-------------------|---------|---|
| Alarm Active | ► | List of the active alarms |
| Alarm Log | ► | History of all the alarms and acknowledges |
| Event Log | ► | List of the events |
| Alarm Snapshot | ► | List of alarm snapshots with all the relevant data recorded at time the alarm occurred. |

4.9 Commission Unit

| Setpoint/Sub-Menu | Default | Range | Description |
|---------------------------|---------|-------|-------------------|
| Configure Unit | ► | | See section 4.9.1 |
| Alarm Limits | ► | | See Section 4.9.2 |
| Calibrate Unit Sensors | ► | | See section 4.9.3 |
| Calibrate Circuit Sensors | ► | | See section 4.9.4 |
| Unit Manual Control | ► | | See section 4.9.5 |
| Circuit 1 Manual Control | ► | | See section 4.9.6 |
| Circuit 2 Manual Control | ► | | |
| Scheduled Maintenance | ► | | See section 4.9.7 |

4.9.1 Configure Unit

This page resumes all the specific settings for this unit like unit type, number of circuits, type of condensing control, etc.. Part of these settings cannot be adjusted and are supposed to be set during the manufacturing or commissioning of this unit. The modification of each parameter in this menu requires that the unit switch is set to 0.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|---------------------------------|---|
| Apply Changes= | No | No, Yes | Type yes after changes |
| Unit Type= | EWWD | EWWD, EWLD | Select the unit type, chiller (EWWD) or condenser less (EWLD) |
| Number Of Cir= | 1 | 1,2 | Number of circuit of the chiller |
| Inversion Type | No | No, Water, Gas | Type of inversion in heat pump mode. |
| Cond Ctrl Var= | No | No, Pressure, Cond In, Cond Out | Enabling of the condensing control |
| Cond Ctrl Dev= | None | None, Valve, VFD | Select device type used for condensing control |

| | | | |
|--------------------|----------|--|--|
| Unit Alm Behavior= | Blinking | Blinking, NotBlinking | Behavior of the unit alarm digital output |
| Display Units= | Metric | Metric,English | Measurement system |
| HMI Language= | English | English | |
| Enable Options | | | |
| PVM/GFP= | Disable | Disable, Enable | Enabling of the phase voltage monitor |
| External Alarm= | Disable | Disable, Event, Alarm | Enabling of the Event or External Alarm input. |
| Demand Limit= | Disable | Disable, Enable | Enabling of the Demand Limit signal |
| Lwt Reset= | Disable | Disable, Enable | Enabling of the Lwt Reset signal |
| Comm Module 1= | None | None, IP, Lon, MSTP, Modbus, AWM | Auto-configured when UC link with related module |
| Comm Module 2= | None | Modbus, Bacnet IP, Bacnet MSTP, Lon, AWM | Auto-configured when UC link with related module |
| Comm Module 3= | None | Modbus, Bacnet IP, Bacnet MSTP, Lon, AWM | Auto-configured when UC link with related module |



Modification to any of these values will require to be acknowledged to the controller by setting “Apply Changes = Yes”. This will cause a controller reboot! This action can only be performed with the Q0 switch on the unit switchbox set to 0.

4.9.2 Alarm Limits

This page contains all alarm limits, including low pressure alarm prevention thresholds. In order to ensure proper operation they have to be set manually according to the specific application.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|----------|---|--|
| Low Press Alm= | 200.0kPa | 200.0...630.0kPa | Low pressure alarm limit |
| Low Press Hold= | 670.0kPa | 150.0...793.0kPa | Low pressure hold limit |
| Low Press Unld = | 650.0kPa | 150.0...793.0kPa | Low pressure unload limit |
| Hi Press Unld= | 3850kPa | 3800...3980kPa | High pressure unload limit |
| Hi Press Stop= | 4000kPa | 3900...4300kPa | High pressure alarm limit |
| Evap Water Frz= | 2.0°C | 2.0...5.6°C (without Glycol) -20.0...5.6°C (with Glycol) | Evaporator freeze protection limit |
| Cond water Frz= | 2.0°C | 2.0...5.6°C (without Glycol) -20.0...5.6°C (with Glycol) | Condenser freeze protection limit |
| Flw Proof= | 5s | 5...15s | Flow proof delay |
| Evp Rec Timeout= | 3min | 1...10min | Recirculating timeout before the alarm is raised |
| Low OAT Strt Time | 165sec | 150...240s | |



Once tripped, the software will get back to normal operation. However, the alarm will not be reset until the high pressure switches are manually reset through the button included in the switch.

4.9.3 Calibrate Unit Sensors

This page allows a proper calibration of the unit sensors.

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|--|
| Evap LWT= | 7.0°C | | Evaporator LWT current reading (includes the offset) |
| Evp LWT Offset= | 0.0°C | | Evaporator LWT calibration |
| Evap EWT= | 12.0°C | | Evaporator EWT current reading (includes the offset) |
| Evp EWT Offset= | 0.0°C | | Evaporator EWT calibration |
| Cond LWT = | 35°C | | Condenser LWT current reading (includes the offset) |
| Cond Lwt Offset= | 0.0°C | | Condenser LWT calibration |
| Cond EWT= | 30.0°C | | Condenser EWT current reading (includes the offset) |
| Cond EWT Offset= | 0.0°C | | Condenser EWT calibration |

4.9.4 Calibrate Circuit Sensors

This page allows a proper calibration of the circuit sensors

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|---|
| Evap Pressure= | | | Evaporator Pressure current reading (includes the offset) |
| Evp Pr Offset= | 0.0kPa | | Evaporator Pressure offset |

| | | | |
|-----------------|--------|--|---|
| Cond Pressure= | | | Condenser Pressure current reading (includes the offset) |
| Cnd Pr Offset= | 0.0kPa | | Condenser Pressure offset |
| Suction Temp= | | | Suction Temperature current reading (includes the offset) |
| Suction Offset= | 0.0°C | | Suction Temperature offset |



Calibrations of the Evaporator Pressure and Suction Temperature are mandatory for the applications with negative water temperature setpoints. These calibrations have to be performed with proper gauge and thermometer.

An improper calibration of the two instruments may generate limitation of the operations, alarms and even damages to components.

4.9.5 Unit Manual Control

This page contains all the test point, status of the digital inputs, status of the digital output and raw value of the analog inputs associated to the Unit. To activate the test point it's required to set the Available Modes to Test (see section 4.6).

| Setpoint/Sub-Menu | Default | Range | Description |
|----------------------|---------|-------------|--|
| Test Unit Alarm= | Off | Off/On | Test of the General Alarm relay output |
| Test Evap Pump 1= | Off | Off/On | Test of the Evaporator Pump #1 |
| Test Evap Pump 2= | Off | Off/On | Test of the Evaporator Pump #2 |
| Test Cond Pump 1= | Off | Off/On | Test of the Condenser Pump #1 |
| Test Cond Pump 2= | Off | Off/On | Test of the Condenser Pump #2 |
| Test Cond Valve Out= | 0.0% | 0...100% | Test Valve output for condensing control |
| Test VFD Out= | 0.0% | 0...100% | Test VFD output for condensing control |
| Input/Output Values | | | |
| Unit Sw Inpt= | Off | Off/On | Status of the Unit Switch |
| Dbl Sp Inpt= | Off | Off/On | Status of the Double Setpoint |
| Evap Flow Inpt= | Off | Off/On | Status of the Evaporator Flow switch |
| Cond Flow Inpt= | Off | Off/On | Status of the Condenser Flow switch |
| HP Switch Inpt= | Off | Off/On | Status of the Heat Pump switch |
| PVM/GFP Inpt= | Off | Off/On | Status of Phase Voltage monitor, Under-Over voltage protection or Ground Fault protection (check option installed) |
| Ext Alm Inpt= | Off | Off/On | Status of the External Alarm |
| Unit Alm Outpt= | Off | Off/On | Status of the General Alarm relay |
| Evap Pmp1 Outpt= | Off | Off/On | Status of the Evaporator Pump #1 relay |
| Evap Pmp2 Outpt= | Off | Off/On | Status of the Evaporator Pump #2 relay |
| Cnd Pmp1 Outpt= | Off | Off/On | Status of the Condenser Pump #1 relay |
| Cnd Pmp2 Outpt= | Off | Off/On | Status of the Condenser Pump #2 relay |
| Evap EWT Res= | 00hm | 340-300kOhm | Resistance of the Evap EWT sensor |
| Evap LWT Res= | 00hm | 340-300kOhm | Resistance of the Evap LWT sensor |
| Cond EWT Res= | 00hm | 340-300kOhm | Resistance of the Cond LWT sensor |
| Cond LWT Res= | 00hm | 340-300kOhm | Resistance of the Cond LWT sensor |
| Dem Lim Curr= | 0mA | 3-21mA | Current input for the Demand Limit |
| LWT Reset Curr= | 0mA | 3-21mA | Current input for the Setpoint Reset |
| Cond Valve Outpt= | 0.0V | 0.0-10.0V | Voltage output for the valve of the condensing control |
| VFD Outpt= | 0.0V | 0.0-10.0V | Voltage output for the VFD of the condensing control |

4.9.6 Circuit 1 Manual Control

This page contains all the test point, status of the digital inputs, status of the digital output and raw value of the analog inputs associated to the Circuit #1 (or Circuit #2 if present and depending on the link followed). To activate the test point it's required to set the Available Modes to Test (see section 4.6).

| Setpoint/Sub-Menu | Default | Range | Description |
|----------------------|---------|--------|--|
| Test Comp 1= | Off | Off,On | Test of the compressor 1 (first compressor of the circuit number 1) |
| Test Comp 3= | Off | Off,On | Test of the compressor 3 (second compressor of the circuit number 1) |
| Test 4 Way Valve= | Off | Off,On | Test of the 4 way valve |
| Test VFD= | Off | Off,On | Test of the VFD enable. |
| Test EXV Pos= | 0.0% | 0-100% | Test of the Expansion Valve movements |
| Test Cond Valve Out= | 0.0% | 0-100% | Test Valve output for condensing control |
| Test VFD Out= | 0.0% | 0-100% | Test VFD output for condensing control |

| Input/Output Values | | | |
|---------------------|------|-------------|--|
| Evap Pr Inpt= | 0.0V | 0.4-4.6V | Input voltage for the Evap Pressure |
| Cond Pr Inpt= | 0.0V | 0.4-4.6V | Input voltage for the Cond Pressure |
| Suct Temp Res= | 00hm | 340-300kOhm | Resistance of the Suction Temp sensor |
| Comp 1 Output= | Off | Off/On | Status of the compressor 1 (first compressor of the circuit number 1) |
| Comp 3 Output | Off | Off/On | Status of the compressor 3 (second compressor of the circuit number 1) |
| Cond Valve Outpt= | 0.0V | 0.0-10.0V | Voltage output for the valve of the condensing control |
| VFD Outpt= | 0.0V | 0.0-10.0V | Voltage output for the VFD of the condensing control |

4.9.7 Scheduled Maintenance

This page may contains the contact number of the Service organization taking care of this unit and the next maintenance visit schedule.

| Setpoint/Sub-Menu | Default | Range | Description |
|--------------------|-------------|-------|--|
| Next Maint= | Jan 2015 | | Schedule date for next maintenance |
| Support Reference= | 999-999-999 | | Reference number or email of Service Org |

4.10 About this Chiller

This page resumes all the information needed to identify the unit and the current software version installed. These information may be required in case of alarms or unit failure

| Setpoint/Sub-Menu | Default | Range | Description |
|-------------------|---------|-------|---|
| Model | | | Unit model and code name |
| G.O. | | | |
| Unit S/N= | | | Unit serial number |
| OV14-00001 | | | |
| BSP Ver= | | | Firmware version |
| App Ver= | | | Software version |
| HMI GUID= | | | Unique Identification of the HMI software |
| | | | HEX number for HMI GUID |
| OBH GUID= | | | Unique Identification of the OBH software |
| | | | HEX number for OBH GUID |

5 Working with this unit

This chapter contains a guide on how to deal with the everyday usage of the unit. The next sections describe how to perform routine tasks on the unit and which type of controls are available on the unit.

5.1 Unit Setup

Before starting up the unit, some basic settings need to be set by the customer according to the application.

| | | |
|-----------------------------|---|---|
| Control Source | ► | See chapter 4.2.2 |
| Available Modes | ► | See chapter 5.1.2 |
| Temperature Setpoints | ► | See chapter 5.1.3 |
| Thermostat Control Settings | ► | See chapter 5.1.4 |
| Alarm Settings | ► | See chapter 5.1.5 |
| Pumps | ► | See chapter Errore. L'origine riferimento non è stata trovata. |
| Power Conservation | ► | See chapter Errore. L'origine riferimento non è stata trovata. |
| Date/Time/Schedules | ► | See chapter 4.2.5 |

5.1.1 Control Source

This function allows to select which source should be used for unit control. The following sources are available:

| | |
|---------|--|
| Local | Unit is enabled by local switches placed into the switchbox. Chiller mode (cool, cool w/glycol, ice, heat, pursuit), LWT setpoint and capacity limit are determined by local settings in the HMI. |
| Network | Unit is enable by a remote switch. Chiller mode, LWT setpoint and capacity limit are determined by an external BMS. This function requires: <ul style="list-style-type: none"> Remote enable connection to a BMS (unit on/off switch must be in remote) Communication module and its connection to a BMS. |

More parameters about network control can be found in 4.2.2.

5.1.2 Available Mode Setting

The following operating modes can be selected through the Available modes menu 4.6:

| | |
|---|--|
| Cool | Set if chilled water temperature down to 4°C is required. No glycol is generally needed in the water circuit, unless ambient temperature may reach low values. |
| Cool w/Glycol | Set if chilled water temperature below 4°C is required. This operation requires proper glycol/water mixture in the evaporator water circuit. |
| Cool/Ice w/Glycol | Set in case a dual cool/ice mode is required. This setting implies an operation with double setpoint which is activated through a customer supplied switch, according to the following logic: <ul style="list-style-type: none"> Switch OFF: The chiller will work in cooling mode with the Cool LWT 1 as the Active Setpoint. Switch ON: The chiller will work in ice mode with the Ice LWT as the Active Setpoint. |
| Ice | Set if ice storage is required. The application requires the compressors to operate at full load until the ice bank is completed, and then to stop for at least 12 hours. In this mode the compressor(s) will not operate at part load, but will work only in on/off mode. |
| The following three modes allow to switch the unit between heat mode and one of the previous cool mode (Cool, Cool w/Glycol, Ice) Set heat mode if warmed water temperature up to 55°C is required | |
| Heat/Cool | Set in case a dual cool/heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box <ul style="list-style-type: none"> Switch COOL: The chiller will work in cooling mode with the Cool LWT 1 as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT 1 as the Active Setpoint. |
| Heat/Cool w/Glycol | Set in case a dual cool/heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box <ul style="list-style-type: none"> Switch COOL: The chiller will work in cooling mode with the Cool LWT 1 as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT 1 as the Active Setpoint. |
| Heat/Ice w/Glycol | Set in case a dual cool/heat mode is required. This setting implies an operation with double functioning which is activated through the Cool/Heat switch on the electric box <ul style="list-style-type: none"> Switch ICE: The chiller will work in cooling mode with the Ice LWT as the Active Setpoint. Switch HEAT: The chiller will work in heat pump mode with the Heat LWT 1 as the Active Setpoint. |
| Pursuit | Set in case of double water control cool and contemporary heat. Evaporator leaving water temperature follows the Cool LWT 1 setpoint. Condenser leaving water temperature follows the Heat LWT 1 setpoint. |
| Test | Enables the Manual Control of the unit. The manual test feature helps in debugging and checking the operational status of sensors and acutators. This feature is accessible only with the maintenance password in the main menu. To activate the test feature is required to disable the Unit from the Q0 switch and change the available mode to Test. |

5.1.3 Temperature Setpoint Settings

Purpose of the chiller is to keep the evaporator leaving water temperature as close as possible to a pre-set value, called Active Setpoint. The Active Setpoint is calculated by the unit controller based on the following parameters and physical input

- Base setpoint determined by the actual modes (Cool, Cool w/Glycol, Ice, Heat, Pursuit)
- Double Setpoint (Digital input)
- Setpoint Reset (4-20mA analog input)

LWT setpoint can also be set via network if the appropriate control source has been selected.

Setpoint range is limited according to the selected operating mode. The controller includes two setpoint in cooling mode (either standard cool or cool w/glycol) and one setpoint in ice mode, which

are activated according to Operating mode and Dual Setpoint selection. All default setpoint with their ranges are reported in the table below.

| Actual Operating Mode | Double Setpoint Input | LWT Setpoint | Default | Range |
|-----------------------|-----------------------|--------------|---------|------------------|
| Cool | OFF | Cool LWT 1 | 7.0°C | 4.0°C ÷ 15.0°C |
| | ON | Cool LWT 2 | 7.0°C | 4.0°C ÷ 15.0°C |
| Cool w/ Glycol | OFF | Cool LWT 1 | 7.0°C | -10.0°C ÷ 15.0°C |
| | ON | Cool LWT 2 | 7.0°C | -10.0°C ÷ 15.0°C |
| Ice | N/A | Ice LWT | -4.0°C | -10.0°C ÷ 4.0°C |
| Heat | OFF | Heat LWT 1 | 45.0°C | 25.0°C ÷ 55.0°C |
| | ON | Heat LWT 2 | 45.0°C | 25.0°C ÷ 55.0°C |

The LWT setpoint can be overridden in case the setpoint reset (for details see chapter 5.1.7.2).



Dual Setpoint, Setpoint Reset are not operational in Ice Mode.

5.1.4 Thermostat Control Settings

Thermostat control settings allow to set up the response to temperature variations and the precision of the thermostat control. Default settings are valid for most applications, however site specific conditions may require adjustments in order to have a smooth and precise temperature control or a quicker response of the unit. The parameters mentioned below can be set from the menu 4.2.1

The following explanation can be read for Chiller/Heat Pump modes.

Compressors start conditions. The control will start the first compressor if the controlled temperature is higher/lower than the active setpoint of at least a *Start Up DT* value. The other compressors will start, one at a time, if the controlled temperature is higher/lower than the active setpoint of at least *Stage Up DT* value.

Compressors shutdown conditions. The control will shut down the compressors, one at a time, if the controlled temperature is lower/higher than the active setpoint of at least *Stage Down DT* value. Last compressor in run will shut down if the controlled water temperature is lower/higher than the active setpoint of at least *Shut down DT* value.

Temperature Limitation. The start-up and shut-down of all compressors are inhibited if the controlled water temperature decreases/increases faster than *Pull Down Rate/Pull Up Rate* limit value.

Time Limitation. The start-up and shut-down of each compressor must respect the following time constrains.

1. A compressor can start only if since the last start-up or shut-down of any other compressor the *Stage Up Delay* has expired.
2. A compressor can stop only if since the last start-up or shut-down of any other compressor the *Stage Dn Delay* has expired.
3. A compressor can start only if since its previous start-up the *Start to Start Delay* has expired
4. A compressor can start only if since its previous stop the *Stop to Start Delay* has expired

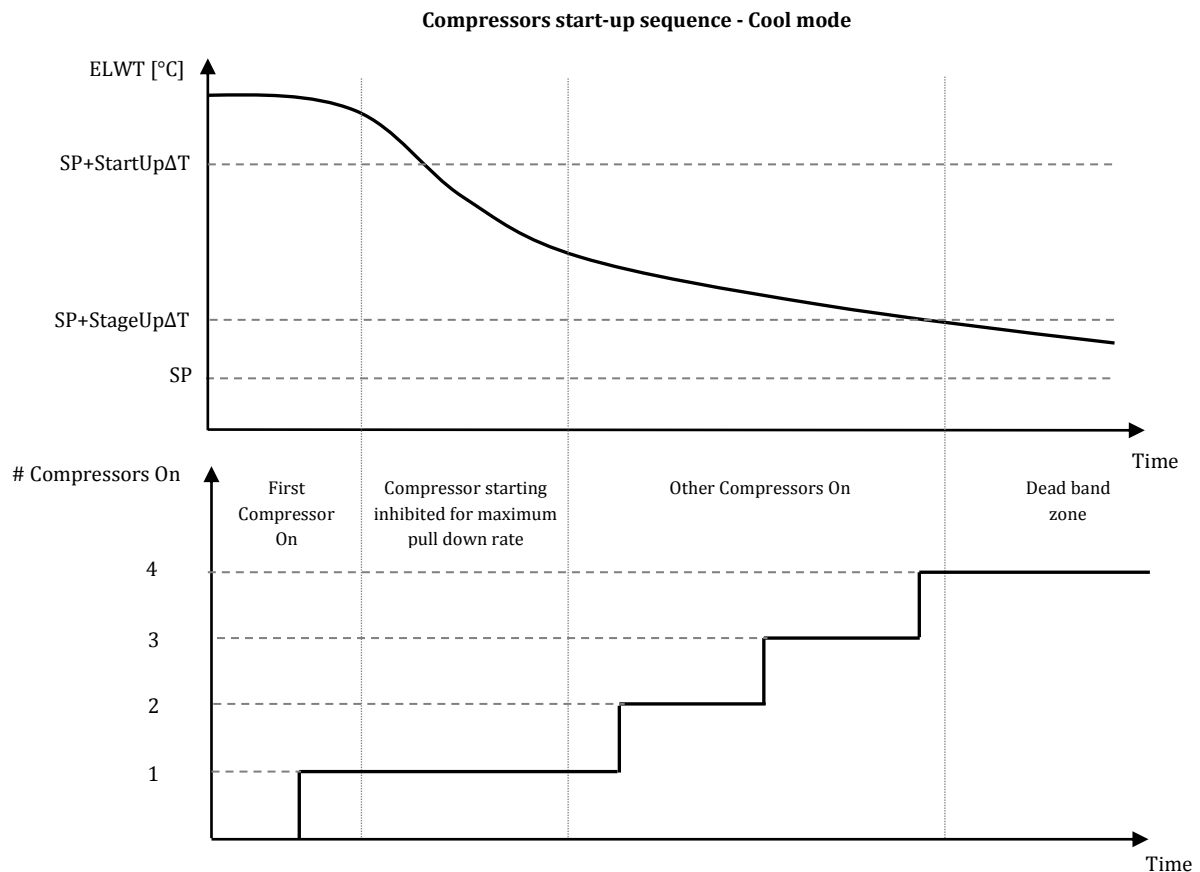
The unit capacity remains constant if the controlled temperature is within the interval:

[Setpoint - Stage Up DT ÷ Setpoint + Stage Down DT]

The following table summarize the conditions for compressors start and shut down explained above.

| | Cool Mode | Heat Mode |
|------------------------|---|---|
| First Compressor Start | Controlled Temperature > Setpoint + Start Up DT | Controlled Temperature < Setpoint - Start Up DT |
| Other Compressor Start | Controlled Temperature > Setpoint + Stage Up DT | Controlled Temperature < Setpoint - Stage Up DT |
| Last Compressor Off | Controlled Temperature < Setpoint - Shut Dn DT | Controlled Temperature > Setpoint - Shut Dn DT |
| Other Compressor Off | Controlled Temperature < Setpoint - Stage Dn DT | Controlled Temperature > Setpoint - Stage Dn DT |

A qualitative example of compressors start-up sequence in cool mode operation is shown in the graph below.



Compressors are always started and stopped to guarantee the balancing of running hours and number of starts in multiple circuit units. This strategy optimizes the lifetime of compressors, inverters, capacitors and all the other circuit components.

5.1.5 Alarm Settings

Factory defaults are set for standard cooling mode, therefore they may not be properly tuned when working at different conditions. Depending on the application, the following alarm limits need to be adjusted:

- Low Press Hold
- Low Press Unload
- Evap Water Frz
- Cond Water Frz

| | |
|------------------|--|
| Low Press Hold | Set the minimum refrigerant pressure of the unit. It is generally recommended to set to a value whose saturated temperature is 8 to 10°C below the minimum active setpoint. This will allow a safe operation and a proper control of compressor suction superheat. |
| Low Press Unload | Set lower than the hold threshold enough to allow a suction pressure recovery from fast transients without unloading the compressor. A 20 kPa differential is generally appropriate for most applications. |
| Evap Water Frz | Stops the unit in case the evaporator leaving temperature falls below a given threshold. To allow a safe operation of the chiller, this setting must be adequate to the minimum temperature allowed by the mixture water/glycol present in the evaporator water circuit. |
| Cond Water Frz | Stops the unit in case the condenser leaving temperature falls below a given threshold. To allow a safe operation of the chiller, this setting must be adequate to the minimum temperature allowed by the mixture water/glycol present in the condenser water circuit. |

5.1.6 Pumps

The UC can manages one or two water pumps either for the evaporator either for the condenser. Number of pumps and their priority can be set from the menu 4.2.4.

| | |
|----------------|--|
| Evap Pump Ctrl | Set number of active pumps and priority |
| Cond Pump Ctrl | Set number of active pumps and priority |
| Recirc Tm | This parameter indicates the minimum time for which the evaporator/condenser flow switches must be active before to start the thermostat control |

The following options are available for the pumps:

| | |
|------------|--|
| #1 Only | Set to this in case of single pump or twin pump with only #1 operational (f.e. in case of maintenance on #2) |
| #2 Only | Set to this in case of twin pump with only #2 operational (f.e. in case of maintenance on #1) |
| Auto | Set for automatic pump start management. At each chiller start, the pump with the least number of hours will be activated. |
| #1 Primary | Set to this in case of twin pump with #1 running and #2 as a backup |
| #2 Primary | Set to this in case of twin pump with #2 running and #1 as a backup |

The unit controller manages the pumps differently depending on the water circuit that they belong.

The pumps connected to the load water circuit (water circuit connected with the plant) are started when the unit switch is set to On. The pumps connected to the source water circuit (water circuit connected with the cooling tower, water well, etc.) are started only when at least one of the compressor goes in run. When the unit is configured as Heat Pump with water inversion the controller inverts the functioning of the pumps. This means that the pump managed for the load water circuit in cooling mode is managed, instead, for the source water circuit in heating mode and viceversa.

If the condensing control is set as Pressure mode (see section 5.4) the pumps connected to the source water circuit are managed in a different way. Each pump is related to one of the two refrigerant circuits and it is started automatically only when required to guarantee the condensing target.

When the unit is configured as Heat Pump with water inversion the controller inverts the functioning of the pumps. This means that the pump managed for the primary water circuit in cooling mode is managed, instead, for the secondary water circuit in heating mode and viceversa.

5.1.7 Power Conservation

The unit controller provides two different functions that allow to limit the chiller capacity.

1. Demand Limit: limits the maximum unit capacity.
2. Lwt Reset: applies an offset to the base water temperature setpoint.

Both function must be enabled through the menu Configure Unit 4.9.1.

5.1.7.1 Demand Limit

Demand limit function allows the unit to be limited to a specified maximum capacity. The capacity limit is given through an external 4-20 mA signal. The table below reports the unit limitation based on the 4-20mA signal:

| Number of compressors | Demand Limit Signal [mA] | Maximum unit capacity [%] | Maximum number of compressors On |
|-----------------------|--------------------------|---------------------------|----------------------------------|
| 2 | < 12 mA | 100% | 2 |
| | > 12 mA | 50% | 1 |
| 4 | < 8 mA | 100% | 4 |
| | 8 mA < < 12 mA | 75% | 3 |
| | 12 mA < < 16 mA | 50% | 2 |
| | 16 mA < < 20 mA | 25% | 1 |

In the Power Conservation 4.2.6 menu are reported the actual unit capacity and actual demand limit.

| | |
|---------------|--------------------------------|
| Unit Capacity | Displays current unit capacity |
| Demand Limit | Displays active demand limit |

5.1.7.2 LWT Reset

The LWT Reset function applies a variable offset to the base temperature setpoint selected through the interface from the menu Temperature Setpoints 4.4.

If the unit works in Chiller mode the offset has a positive value, so the new setpoint will be greater than the base setpoint.

If the unit works in Heat pump mode the offset has a negative value, so the new setpoint will be lower than the base setpoint.

This offset can be calculated starting from:

- External signal (4-20mA)
- Evaporator or Condenser ΔT (Return)

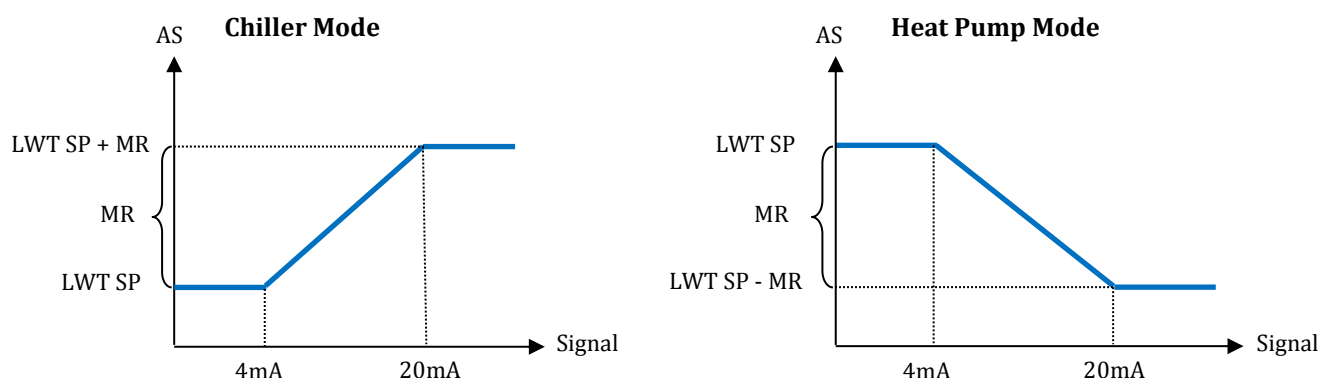
The following setpoints are available through the menu 4.2.6:

| | |
|----------------|---|
| Lwt Rest Type | Set the Setpoint Reset mode (None, 4-20 mA, Return) |
| Max Reset | Max Setpoint Reset (valid for all active modes) |
| Start Reset DT | Used on Setpoint Reset by Evaporator DT |

Setpoint Reset by External 4-20 mA Signal

The active setpoint is calculated applying a correction based on an external 4-20mA signal. 4 mA corresponds to 0°C correction, while 20 mA corresponds to a correction of the active setpoint as set in Max Reset (MR). The pictures below shows how is modified the setpoint respectively in chiller and heat pump mode. The following abbreviations are used.

| | |
|--------|-----------------------------|
| MR | Max Reset |
| AS | Active Setpoint |
| LWT SP | LWT Setpoint |
| Signal | 4-20 mA Analog input singal |



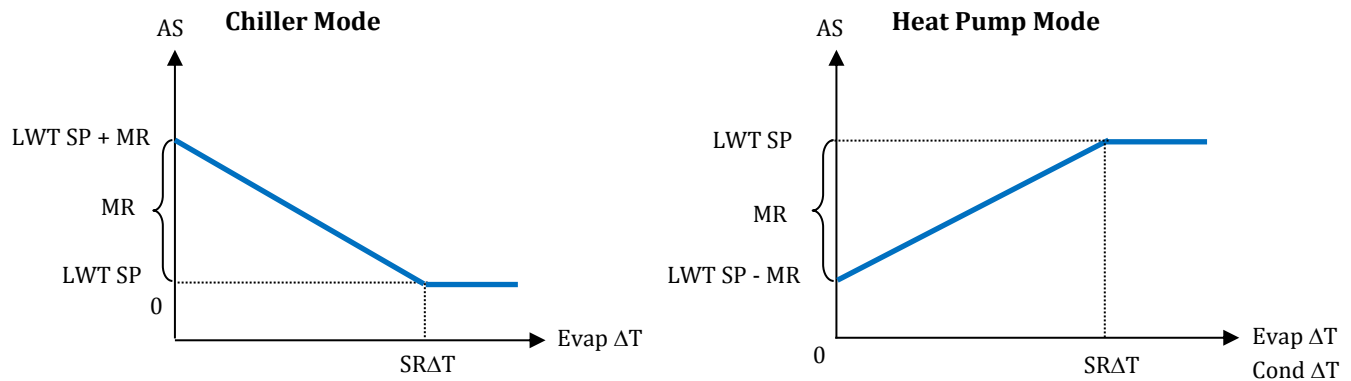
Setpoint Reset by Evaporator Return Temperature

The active setpoint is calculated applying a correction that depends on the evaporator entering (return) water temperature

If the unit works in heat pump mode with water inversion the correction depends on the condenser entering (return) water temperature.

When the evaporator/condenser ΔT becomes lower than the $SR\Delta T$ value, an offset to the LWT setpoint is increasingly applied, up to the MR value when the ΔT is equal to zero

| | |
|--------------|-----------------|
| MR | Max Reset |
| AS | Active Setpoint |
| $SR\Delta T$ | Start Reset DT |
| LWT SP | LWT Target |



The Return Reset may affect negatively the chiller operation when operated with variable flow. Avoid to use this strategy in case of inverter water flow control.

5.2 Unit/Circuit Start-up

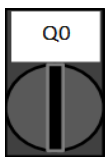
In this section, starting and stopping sequence of the unit will be described. All HMI status will be briefly described to allow a better understanding of what is going on into the chiller control.

5.2.1 Prepare the unit to start

In order to let the unit start all the enable signals has to be changed to enable. The list of enabling signals are:

- Local/Remote Enable signals = Enable
- Keypad Chiller Enable = Enable
- BMS Chiller Enable Setpoint = Enable

These items will be now discussed. Each unit is equipped with a Local/Remote selector. It is installed on the unit switchbox and can be positioned on three different positions: Local, Disable, Remote as shown in the following picture:



With the Q0 switch in this position the unit is disabled. Pump will not start in normal operational condition. Compressors are kept disabled independently from the status of the individual enable switches.



With the Q0 switch in this position the unit is enabled. Pump will start if all other enable signals are set to enable and at least one compressors is available to run



With the Q0 switch in this position the unit can be enabled using the additional connections available on the connection terminals. A closed loop will identify an enable signal, this can come from a remote switch or a timer by example.

The Keypad enable signal cannot be modified with the user password level. If it is set to Disable contact your local maintenance to check if it can be changed to Enable.

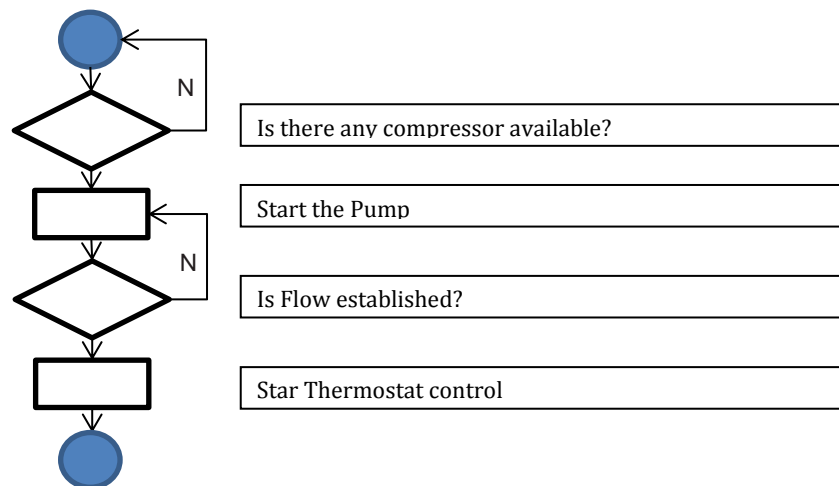
The last enable signal is coming through the high level interface, that mean from a Building Management System. From a BMS connected to the UC using a communication protocol the unit can be disabled. To see if the enable signal is coming from a BMS in the View/Set Unit and then Status/Settings check the Control Source, if it is set to Network than the Network En SP setpoint in the same page will reflect the actual signal coming from the BMS. If the value is set to Disable then the unit cannot start. In this case check with your BAS company how the chiller is operated.

The Unit Status will inform about the current unit status, possible status will be described in the following table:

| Overall Status | Status | Description |
|----------------|---------------------|---|
| Off: | Ice Mode Tmr | This status can be shown only if the unit can work in Ice Mode. The unit is off because the Ice setpoint has been satisfied. Unit will remain off until the Ice Timer has expired. |
| | All Cir Disabled | No circuit is available to run. All circuits can be disabled by their individual enable switch or can be disabled by a component safety condition active or can be disabled by keypad or can be all in alarms. Check the individual circuit status for further details. |
| | Unit Alarm | A unit alarm is active. Check the alarm list to see what is the active alarm inhibiting the unit to start and check if the alarm can be cleared. Refer to the Troubleshooting section before proceeding. |
| | Keypad Disable | The Unit has been disabled by keypad. Check with your local maintenance if it can be enabled. |
| | Unit Loc/Rem Switch | The Local/Remote enable switch is set to disable. Turn it to Local to enable the unit to start its starting sequence. |
| | BAS Disable | Unit is disabled by BAS/BMS system. Check with the BAS company how to start the unit. |
| | Test Mode | Unit mode set to Test. This mode is activated to check operability of onboard actuators and sensors. Check with the local maintenance if the Mode can be reverted to the one compatible with unit application (View/Set Unit – Set-Up – Available Modes). |
| | Cfg Chg, Rst Ctrlr | The configuration of the unit is changed and the controller requires a reboot |
| Auto | | Unit is in Auto control. The pump is running and at least one compressor is running. |
| Auto: | Wait For Load | Unit is in standby because the thermostat control satisfied the active setpoint. |

| | |
|----------------|--|
| Evap Recirc | Unit is running the evaporator pump to equalize the water temperature in the evaporator. |
| Wait For Flow | Unit pump is running but the flow signal still indicate a lack of flow through the evaporator. |
| Pumpdn | Unit is shutting down. |
| Max Pulldn | Unit thermostat control is limiting the unit capacity because the water temperature is dropping at a rate that could exceed the active setpoint. |
| Unit Cap Limit | Demand limit has been hit. Unit capacity will not further increase. |

As soon as the unit status turns to Auto, the start sequence is initiated. The start sequence follows the steps indicated in the simplified flowchart:



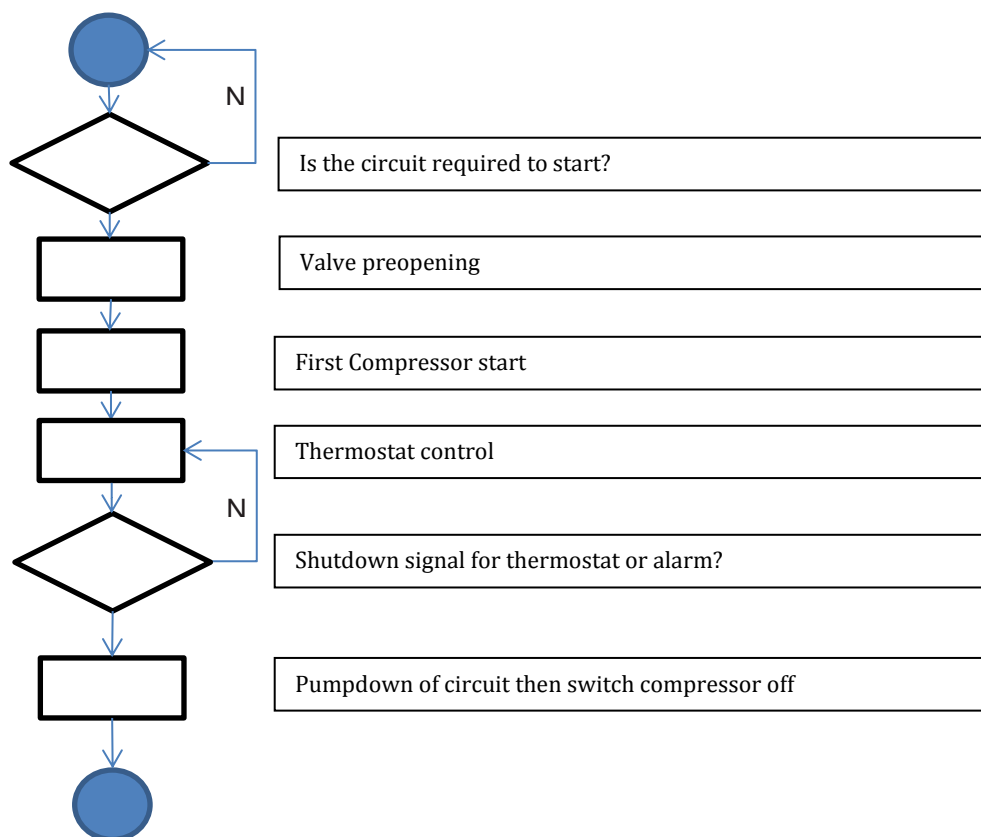
5.2.2 Preparing circuits to start

To allow a circuit start up is required to enable the circuit through the parameter Circuit Mode in the menu 4.3

The status of the circuit is indicated in the View/Set Circuit – Circuit #x. The possible status will be described in the following table.

| Overall Status | Status | Description |
|----------------|------------------|---|
| Off: | Ready | Circuit is off waiting for a stage up signal from thermostat control |
| | Cycle Timer | Circuit is off waiting for the compressor cycle timer to expire |
| | All Comp Disable | Circuit is off, as all compressors are disable |
| | Keypad Disable | Circuit is off by the local or remote HMI. Check with your local maintenance if it can be enabled. |
| | Alarm | A circuit alarm is active. Check the alarm list to see what is the active alarm inhibiting the circuit to start and check if the alarm can be cleared. Refer to the Troubleshooting section before proceeding. |
| | Test Mode | Circuit mode set to Test. This mode is activated to check operability of onboard circuit actuators and sensors. Check with the local maintenance if the Mode can be reverted to Enable. |
| Run: | Preopen | EXV prepositioning before compressor starts. |
| | Pumpdown | Circuit is shutting down because of thermostat control or pumpdown alarm or because the enable switch has been turned to off. |
| | Normal | Circuit is running within the expected operational conditions. |
| | Evap Press Low | Circuit is running with low evaporator pressure. This could be due to a transitory condition or a lack of refrigerant. Check with the local maintenance if corrective actions are required. Circuit is protected by preventive logic. |
| | Cond Press High | Circuit is running with high condenser pressure. This could be due to a transitory condition or high ambient temperature or problems with the condenser fans. Check with the local maintenance if corrective actions are required. Circuit will be protected by preventive logic. |

If the circuit is allowed to start, the starting sequence is initiated. Starting sequence is described in a simplified version with the following flowchart.



5.3 Circuit Capacity Control

Once a Circuit is started, capacity will be modulated according to thermostat control requirements. However, there are some limitations which override the capacity control in order to prevent the chiller from abnormal running conditions. These preventions are summarized below:

- Low Evaporating Pressure
- High Condensing Pressure

5.3.1 Low Evaporating Pressure

When the circuit is running and the evaporating pressure drops below the safety limits (see section 4.9.2) the circuit control logic reacts at two different levels in order to recover the normal running conditions.

If the evaporating pressure drops below the Low Pressure Hold limit, a new starting of the compressor is inhibited. This condition is indicated on the controller display in the circuit status as “Run: Evap Press Low”. The status is automatically cleared when the evaporating pressure rise above the Low Pressure Hold limit by 20 kPa.

If the evaporating pressure drops below the Low Pressure Unld limit and at least two compressor in the same circuit are on, one compressor is shut down in order to recover the normal operating conditions. This condition is indicated on the controller display in the circuit status as “Run: Evap

Press Low". The status is automatically cleared when the evaporating pressure rise above the Low Pressure Hold limit.

If the evaporating pressure drops below the Low Press Alm limit the related circuit is immediately stopped and a Low Pressure Alarm is generated.

See section 6.1.6.2 to troubleshoot this problem.

5.3.2 High Condensing Pressure

When the circuit is running and the condensing pressure rises above the safety limits the circuit control logic reacts at two different levels in order to recover the normal running conditions.

If the condensing pressure rises above the High Pressure Unload limit and at least two compressor in the same circuit are on, one compressor is shut down in order to recover the normal operating conditions. This condition is indicated on the controller display in the circuit status as "Run: Cond Press High". The status is automatically cleared when the condensing pressure falls below the High Pressure Hold limit by 862 kPa.

If the condensing pressure rises above the Hi Press Stop limit the related circuit is immediately stopped and an High Pressure Alarm is generated.

See section 6.1.6.3 to troubleshoot this problem.

5.4 Condensation Control

The UC provides the possibility to choose between three different types of condensing control:

1. Pressure
2. Cond In
3. Cond Out

Depending on the unit type (Chiller, Condenser less, Heat pump with water inversion, Heat pump with gas inversion) only some of the previous condensing controls are available.

5.4.1 Pressure

Pressure control is available for the following unit type:

- Chiller
- Condenser-less

In this control mode the controller regulates the condensing saturated temperature (quantity directly connected to the condensing pressure). From the menu Circ x Cond Control 4.3.1.2 is possible set condensing saturated temperature setpoint and the maximum and minimum output of the regulation signal.

When this condensing control mode is active the controller provides two 0-10V signals (one per circuit) that can be used to control one/two remote condensers (in case of condenser-less unit) or one/two water valves (in case of chiller).

The controller also provides two digital contact (one per circuit) that can be used to enable the remote condensers or the condensing pumps.

5.4.2 Cond In / Cond Out

These two control modes are available for the following unit type:

- Chiller
- Heat pump with gas inversion

In this modes the controller regulates the condenser entering (Cond In) or leaving (Cond Out) water temperature. Through the menu Unit Cond Ctrl 4.2.3 it is possible to set the water setpoints in cool and heat modes. When one of these condensing controls is chosen the logic checks if the setpoint is compatible with the operating area (envelope) of the compressors that depending on the actual evaporating leaving water temperature. If necessary the condensing setpoint set by HMI is overwritten and displayed in the item *Cnd Act SP*.

When this control is active the controller provides a unique 0-10V signal for the control of one three way valve or one cooling tower. This means that for the Double circuit unit (Dual) the common entering/leaving condenser water temperature will be controlled.

5.5 EXV Control

As a standard, the unit is equipped with one electronic expansion valve (EXV) per circuit, moved by a stepper motor. The EXV controls the suction superheat in order to optimize evaporator efficiency and avoid at the same time suction of liquid to the compressor.

The controller integrates a PID algorithm which manages the dynamic response of the valve in order to keep a satisfactory quick and stable response to system parameter variations. PID parameters are embedded into the controller and cannot be changed. The EXV has the following operating modes:

- Pre-open
- Start
- Pressure
- Superheat

The parameters mentioned below in italics can be set from the menu 4.3.1.3.

When the circuit is required to start, the EXV will go into the Pre-open with a fixed opening *Pre Open %* for a fixed time *Pre Open Time*.

After that, the EXV can change to Start phase, in which it works always with a fixed opening *Start %* and for a fixed time *Start Time*. The compressor will start synchronously with this transition.

Ended the Start phase the EXV switches in Pressure control to maintain the evaporating pressure close to pressure target *Max Op Pressure*.

When the EXV works in pressure mode the transitions to Superheat mode is possible if the following conditions are met:

- $SSH < SSH \text{ Target} + 1.5^{\circ}\text{C}$
or
- Pressure control active for plus than 5 minutes

When the EXV works in Superheat mode the control maintains the superheat close to the *Cool SSH target* or *Heat SSH target* depending on the actual operating mode.

The transition from Superheat Control to Pressure Control may happen only if the evaporating pressure increases above the Maximum Operating Pressure (MOP) limit:

- $\text{Evap Press} > \text{Max Op Press}$

Whenever the circuit is running, the EXV position is limited between 2% or 98% position.

Any time the circuit is in the Off or starts the shutdown procedure, the EXV shall be in the closed position. In this case additional closing steps are commanded to guarantee a proper recovery of the zero position.

6 Alarms

The UC protects the unit and the components from operating in abnormal conditions. Protections can be divided in preventions and alarms. Alarms can then be divided in pump-down and rapid stop alarms. Pump-down alarms are activated when the system or sub-system can perform a normal shutdown in spite of the abnormal running conditions. Rapid stop alarms are activated when the abnormal running conditions require an immediate stop of the whole system or sub-system to prevent potential damages.

The UC displays the active alarms in a dedicated page and keep an history of the last 50 entries divided between alarms and acknowledges occurred. Time and date for each alarm event and of each alarm acknowledge are stored.

The UC also stores alarm snapshot of each alarm occurred. Each item contains a snapshot of the running conditions right before the alarm has occurred. Different sets of snapshots are programmed corresponding to unit alarms and circuit alarms holding different information to help the failure diagnosis.

6.1.1 Unit Warning Alarms

6.1.1.1 External Event

This alarm indicate that a device, whose operation is linked with this machine, is reporting a problem. This alarm can occur only if the parameter *External Alarm* is set as *Event* (see section 4.9.1)

| Symptom | Cause | Solution |
|---|---|---|
| Unit status is Run. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+External EventAlm</i> String in the alarm log: <i>±External EventAlm</i> String in the alarm snapshot: <i>External Event Alm</i> | There is an external event that has caused the opening, for at least 5 seconds, of the digital input on the option module POL965 with address 18. | Check for reasons of external event and if it can be a potential problem for a correct chiller operation. |

6.1.1.2 Bad Lwt Reset Input Signal

This alarm can occurs only when the function Lwt Reset is enabled (see section 4.9.1). It indicates that the Lwt Reset signal input is out of admissible range

| Symptom | Cause | Solution |
|--|---|--|
| Unit status is Run. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+LwtResetAlm</i> String in the alarm log: <i>±LwtResetAlm</i> String in the alarm snapshot: | Lwt Reset input signal is out of the admissible range that is [3 - 21] mA | Check the electrical connection of the Lwt Reset signal. Check the device that produces the Lwt Reset signal. |

| | | |
|---------------------|--|--|
| <i>LwtReset Alm</i> | | |
|---------------------|--|--|

6.1.1.3 Bad Demand Limit Input Signal

This alarm can occur only when the function Demand Limit is enabled (see section 4.9.1). It indicates that the Demand Limit signal input is out of admissible range

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Run. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+DemandLimitAlm</i> String in the alarm log: <i>±DemandLimitAlm</i> String in the alarm snapshot: <i>DemandLimit Alm</i> | Demand Limit input signal is out of the admissible range that is [3 - 21] mA | Check the electrical connection of the demand limit signal. |
| | | Check the device that produces the demand limit signal |

6.1.2 Unit Pumpdown Stop Alarms

6.1.2.1 Evaporator Entering Water Temperature (EWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|---|--|---|
| Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+UnitOff EvpEntWTempSen</i> String in the alarm log: <i>±UnitOff EvpEntWTempSen</i> String in the alarm snapshot: <i>UnitOff EvapEntWTemp Sen</i> | Sensor is broken. | Check for sensor integrity. |
| | | Check correct sensors operation according information about kOhm kOhm (kΩ) range related to temperature values. |
| | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |

6.1.2.2 Evaporator Leaving Water Temperature (ELWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|--|--------------------|---|
| Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking | Sensor is broken. | Check for sensor integrity. |
| | | Check correct sensors operation according information about kOhm kOhm (kΩ) range related to temperature values. |
| | Sensor is shorted. | Check if sensor is shorted with a |

| | | |
|---|--|---|
| String in the alarm list: <i>+UnitOff EvpLvGWTempSen</i> String in the alarm log: <i>±UnitOff EvpLvGWTempSen</i> String in the alarm snapshot: <i>UnitOff EvapLvGWTemp Sen</i> | | resistance measurement. |
| | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |

6.1.2.3 Condenser Entering Water Temperature (CEWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+UnitOff CndEntWTempSen</i> String in the alarm log: <i>±UnitOff CndEntWTempSen</i> String in the alarm snapshot: <i>UnitOff CndEntWTemp Sen</i> | Sensor is broken. | Check for sensor integrity. |
| | | Check correct sensors operation according information about kOhm kOhm (kΩ) range related to temperature values. |
| | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |

6.1.2.4 Condenser Leaving Water Temperature (CLWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+UnitOff CndLvGWTempSen</i> String in the alarm log: <i>±UnitOff CndLvGWTempSen</i> String in the alarm snapshot: <i>UnitOff CndLvGWTemp Sen</i> | Sensor is broken. | Check for sensor integrity. |
| | | Check correct sensors operation according information about kOhm kOhm (kΩ) range related to temperature values. |
| | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not properly connected (open). | Check for absence of water or humidity on electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |

6.1.3 Unit Rapid Stop Alarms

6.1.3.1 Expansion module 1 (driver EXV circuit #1) communication fail alarm

This alarm is generated in case of communication problems with the EXV driver of circuit #1. POL94E with address 3.

| Symptom | Cause | Solution |
|--|----------------------------|--|
| Unit status is Off. All circuits are stopped immediately. | Module has no power supply | Check the power supply from the connector on the side of the module. |

| | | |
|--|------------------------------------|--|
| Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Unit Off ExpMdl1Alm</i> String in the alarm log: <i>±Unit Off ExpMdl1Alm</i> String in the alarm snapshot: <i>Unit Off ExpMdl1 Alm</i> | | Check if LEDs are both green. |
| | | Check if the connector on the side is tightly inserted in the module |
| | Module address is not properly set | Check if module's address is correct referring to the wiring diagram. |
| | Module is broken | Check if LED are on and both green. If BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are both off. In this case replace the module |

6.1.3.2 Expansion module 2 (driver EXV circuit #2) communication fail alarm

This alarm is generated in case of communication problems with the EXV driver of circuit #2. POL94E with address 5. This alarm can occur only if the second refrigerant circuit is enabled (see section 4.9.1)

| Symptom | Cause | Solution |
|--|------------------------------------|--|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Unit Off ExpMdl2Alm</i> String in the alarm log: <i>±Unit Off ExpMdl2Alm</i> String in the alarm snapshot: <i>Unit Off ExpMdl2 Alm</i> | Module has no power supply | Check the power supply from the connector on the side of the module. |
| | | Check if LEDs are both green. |
| | | Check if the connector on the side is tightly inserted in the module |
| | Module address is not properly set | Check if module's address is correct referring to the wiring diagram. |
| | Module is broken | Check if LED are on and both green. If BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are both off. In this case replace the module |

6.1.3.3 Expansion module 3 (Optional Module) communication fail alarm

This alarm is generated in case of communication problems with the module for optional functions. POL965 with address 18. This alarm can occurs only if the at least one of the optional functions is enabled (PVM, External Alarm, Demand Limit, LWT Reset; see section 4.9.1)

| Symptom | Cause | Solution |
|--|------------------------------------|--|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Unit Off ExpMdl3Alm</i> String in the alarm log: <i>±Unit Off ExpMdl3Alm</i> String in the alarm snapshot: <i>Unit Off ExpMdl3 Alm</i> | Module has no power supply | Check the power supply from the connector on the side of the module. |
| | | Check if LEDs are both green. |
| | | Check if the connector on the side is tightly inserted in the module |
| | Module address is not properly set | Check if module's address is correct referring to the wiring diagram. |
| | Module is broken | Check if LED are on and both green. If BSP LED is solid red replace the module |
| | | Check if power supply is ok but LEDs are both off. In this case replace the module |

6.1.3.4 Phase Voltage Monitor alarm



Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

This alarm is generated in case of problems with the power supply to the chiller. This alarm can occur only if the PVM is enabled (see section 4.9.1)

| Symptom | Cause | Solution |
|--|---|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: +UnitOff PvmGfpAlm String in the alarm log: ± UnitOff PvmGfpAlm String in the alarm snapshot: UnitOff PvmGfp Alm | Loss of one phase. | Check voltage level on each of the phases. |
| | Not correct sequence connection of L1,L2,L3. | Check sequence of L1, L2, L3 connections according indication on chiller's electrical scheme. |
| | Voltage level on the unit's panel is not in the allowed range ($\pm 10\%$). | Check that voltage level on each phases is into the allowed range that is indicated on the chiller label. It is important to check the voltage level on each phases not only with chiller not running, but mainly with chiller running from minimum capacity up to full load capacity. That's because voltage drop can occur from a certain unit cooling capacity level, or because of certain working condition (i.e. high values of OAT); In these cases the issue can be related with the sizing of power cables. |
| | There is a short-circuit on the unit. | Check for correct electrical isolation condition of each unit's circuit with a Megger tester. |

6.1.3.5 Evaporator Flow Loss alarm

This alarm is generated in case of flow loss on the evaporator. This alarm protect the evaporator against:

- Freezing: when unit works as chiller or as heat pump with water inversion
- High Pressure: when unit works as heat pump with gas inversion

| Symptom | Cause | Solution |
|--|--|--|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: +UnitOff EvpFlwAlm String in the alarm log: ± UnitOff EvpFlwAlm String in the alarm snapshot: UnitOff EvpFlw Alm | No evaporator water flow sensed or water flow too low. | Check the evaporator water pump filler and the water circuit for obstructions. |
| | | Check the evaporator flow switch calibration and adapt to minimum water flow. |
| | | Check if evaporator pump impeller can rotate freely and it has no damages. |
| | | Check evaporator pumps protection devices (circuit breakers, fuses, inverters, etc.) |
| | | Check evaporator flow switch connections. |

6.1.3.6 Condenser Flow Loss alarm

This alarm is generated in case of water flow loss to the condenser. This alarm protect the condenser against:

- Freezing: when unit works as heat pump with gas inversion

- High Pressure: when unit works as chiller or as heat pump with water inversion

| Symptom | Cause | Solution |
|---|--|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+UnitOff CndFlwAlm</i> String in the alarm log: <i>± UnitOff CndFlwAlm</i> String in the alarm snapshot: <i>UnitOff CndFlw Alm</i> | No condenser water flow sensed continuously or water flow too low. | Check the condenser water pump filler and the water circuit for obstructions. |
| | | Check the condenser flow switch calibration and adapt to minimum water flow. |
| | | Check if condenser pump impeller can rotate freely and it has no damages. |
| | | Check condenser pumps protection devices (circuit breakers, fuses, inverters, etc.) |
| | | Check condenser flow switch connections. |

6.1.3.7 Evaporator Water Freeze Protect alarm

This alarm is generated to indicate that the evaporator (entering or leaving) water temperature has dropped below a safety limit.

| Symptom | Cause | Solution |
|--|--|--|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: <i>+UnitOff EvpFreezeAlm</i> String in the alarm log: <i>±UnitOff EvpFreezeAlm</i> String in the alarm snapshot: <i>UnitOff EvpFreeze Alm</i> | Water flow too low. | Increase the water flow. |
| | Inlet temperature to the evaporator is too low. | Increase the inlet water temperature. |
| | Flow switch is not working or no water flow. | Check the flow switch and the water pump. |
| | Refrigerant temperature become too low (< -0.6°C). | Check the water flow and filter. No good heat exchange conditions into the evaporator. |
| | Sensors temperature readings (entering or leaving) are not properly calibrated | Check the water temperatures with a proper instrument and adjust the sensor offsets |

6.1.3.8 Condenser Water Freeze Protect alarm

This alarm is generated to indicate that the condenser (entering or leaving) water temperature has dropped below a safety limit.

| Symptom | Cause | Solution |
|---|--|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: <i>+UnitOff CondFreezeAlm</i> String in the alarm log: <i>±UnitOff CondFreezeAlm</i> String in the alarm snapshot: <i>UnitOff CondFreeze Alm</i> | Water flow too low. | Increase the water flow. |
| | Inlet temperature to the condenser is too low. | Increase the inlet water temperature. |
| | Flow switch is not working or no water flow. | Check the flow switch and the water pump. |
| | Refrigerant temperature become too low (< -0.6°C). | Check the water flow and filter. No good heat exchange condition into the evaporator. |
| | Sensors temperature readings (entering or leaving) are not properly calibrated | Check the water temperatures with a proper instrument and adjust the sensor offsets |

6.1.3.9 External alarm

This alarm is generated to indicate that an external device whose operation is linked with this unit operation. This alarm can occur only if the parameter *External Alarm* is set to *Alarm* (see section 4.9.1)

| Symptom | Cause | Solution |
|--|--|---|
| Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>UnitOff ExternalAlm</i> String in the alarm log: <i>± UnitOff ExternalAlm</i> String in the alarm snapshot: <i>UnitOff External Alm</i> | There is an external alarm that has caused the opening, for at least 5 seconds, of the port on the option module POL965 with address 18. | Check causes of the external alarm. |
| | | Check electrical wiring from unit controller to the external equipment in case of any external events or alarms have been occurred. |

6.1.4 Circuit Warning Alarms

6.1.4.1 Low Outside Ambient Temperature At Start Alarm

This alarm can occurs only if the condenser less unit type is configured (see section 4.9.1). It indicates that the circuit is starting with low outside ambient temperature.

| Symptom | Cause | Solution |
|--|---------------------------------|--|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx LowOatStartAlm</i> String in the alarm log: <i>± Cx LowOatStartAlm</i> String in the alarm snapshot: <i>Cx LowOatStart Alm</i> | Low outside ambient temperature | Check the operating condition of the condenser-less unit. |
| | Refrigerant charge low. | Check sight glass on liquid line to see if there is flash gas. |
| | | Measure sub-cooling to see if the refrigerant charge is correct. |

6.1.5 Circuit Pumpdown Stop Alarms

6.1.5.1 Suction Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

| Symptom | Cause | Solution |
|---|--------------------------------------|--|
| Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: <i>+CxOff SuctTempSen</i> String in the alarm log: <i>± CxOff SuctTempSen</i> String in the alarm snapshot: <i>CxOff SuctTemp Sen</i> | Sensor is shorted. | Check for sensor integrity. |
| | | Check correct sensors operation according information about kOhm (kΩ) range related to temperature values. |
| | Sensor is broken. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not good connected (open). | Check for correct installation of the sensor on refrigerant circuit pipe. |
| | | Check for absence of water or humidity on sensor electrical contacts. |

| | | |
|--|--|---|
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according with electrical scheme. |

6.1.6 Circuit Rapid Stop Alarms

6.1.6.1 Failed Pumpdown

This alarm is generated to indicate that the circuit hadn't been able to remove all the refrigerant from the evaporator.

| Symptom | Cause | Solution |
|--|--|--|
| Circuit status is Off. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx FailedPumpdownAlm</i> String in the alarm log: <i>± Cx FailedPumpdownAlm</i> String in the alarm snapshot: <i>Cx FailedPumpdown Alm</i> | EEXV is not closing completely, therefore there's "short-circuit" between high pressure side with low pressure side of the circuit. | Check for proper operation and full closing position of EEXV. Sight glass should not show refrigerant flow after the valve is closed. Check that the C-LED on the EXV driver is solid green. If both LEDs on the EXV driver are blinking alternately the valve motor is not properly connected. |
| | Evaporating pressure sensor is not working properly. | Check for proper operation of evaporating pressure sensor. |
| | Compressor on circuit is internally damaged with a mechanical problems for example on internal check-valve, or on internal spirals or vanes. | Check compressors on circuits. |
| | | |

6.1.6.2 Low Pressure alarm

This alarm is generated if the evaporating pressure drops below the Low Pressure Unload and the control is not able to compensate this condition.

| Symptom | Cause | Solution |
|--|--|--|
| Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped immediately. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx Off EvapPressLo</i> String in the alarm log: <i>± Cx Off EvapPressLo</i> String in the alarm snapshot: <i>Cx Off EvapPress Lo</i> | Refrigerant charge is low. | Check sight glass on liquid line to see if there is flash gas. Measure sub-cooling to see if the refrigerant charge is correct. |
| | Protection limit not set to fit customer application. | Check the evaporator approach and the corresponding water temperature to evaluate the low pressure hold limit. |
| | High Evaporator Approach. | Clean the evaporator |
| | | Check the quality of the fluid that flows into heat exchanger. |
| | | Check the glycol percentage and type (ethilenic or propilenic) |
| | Water flow into water heat exchanger is too low. | Increase the water flow. |
| | Evaporating pressure transducer is not working properly. | Check the sensor for proper operation and calibrate the readings with a gauge. |

| | | |
|--|---|--|
| | EEXV is not working correctly. It's not opening enough or it's moving in the opposite direction. | Check if pump-down can be finished for pressure limit reached. |
| | | Check valve movements. |
| | | Check connection to the valve driver on the wiring diagram. |
| | | Measure the resistance of each winding, it has to be different from 0 Ohm. |
| | Water temperature is low | Increase inlet water temperature. |
| | Default alarm limit not valid for the specific plant | Adjust the low pressure alarm settings. |

6.1.6.3 High Pressure alarm

This alarm is generated if the condensing pressure rise above the Hi Press Stop limit.

| Symptom | Cause | Solution |
|---|--|--|
| Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx Off CndPressHi</i> String in the alarm log: <i>± Cx Off CndPressHi</i> String in the alarm snapshot: <i>Cx Off CndPress Hi</i> | The condenser pump does not operate properly. | Check if condenser pump protections have been activated. |
| | Condenser water flow too low | Check the minimum water flow admitted |
| | Inlet water temperature of the condenser is too high. | The water temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller. |
| | Excessive charge of refrigerant into the unit. | Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label. |
| | Condensing pressure transducer could not operate properly. | Check for proper operation of the high pressure sensor. |

6.1.6.4 Circuit X Alarm

This alarm is generated when the digital input DI1 on the EXV driver of the related circuit is open. This digital input has made through the series of three digital contacts:

1. Mechanical High Pressure Switch
2. Compressor 1 Circuit X Thermal Protection
3. Compressor 2 Circuit X Thermal Protection

This means that this alarm is generated if at least one of the previous digital contact is open and it causes an immediate shutdown of the compressors and all the other actuators in this circuit.

| Symptom | Cause | Solution |
|---|---|---|
| Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+CxOff CircAlm</i> String in the alarm log: <i>± CxOff CircAlm</i> String in the alarm snapshot: <i>CxOff Circ Alm</i> | Mechanical High Pressure Switch (MHPS) open | Perform same check of the High Pressure Alarm 6.1.6.3 |
| | | MHPS damaged or not calibrated. Check for correct plug-in of the electrical connectors. |
| | | Check for proper operation of the high pressure switch. |
| | Compressor 1 Thermal Protection open | Excessive charge of refrigerant. Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant |

| | | |
|--|--------------------------------------|--|
| | | Check the correct operation of the electronic expansion valve. Blocked valve can to impede the correct refrigerant flow. |
| | Compressor 2 Thermal Protection open | Same checks of the Thermal Protection related to the compressor 1 |

6.1.6.5 Start Fail Alarm

This alarm can occurs only if the condenser less unit type is configured (see section 4.9.1). This alarm is generated just the UC recognizes a low evaporating pressure and a low saturated condensing temperature at the starting of the circuit. This alarm is auto-reset just occurs, as the unit tries automatically to restart the circuit. At the third occurrence of this failure a Restart Fault Alarm is generated (see alarm 6.1.6.6).

| Symptom | Cause | Solution |
|--|--|--|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx StartFailAlm</i> String in the alarm log: <i>± Cx StartFailAlm</i> String in the alarm snapshot: <i>Cx StartFail Alm</i> | Low outside ambient temperature | Check the operating condition of the condenser-less unit |
| | Refrigerant charge low. | Check sight glass on liquid line to see if there is flash gas. Measure sub-cooling to see if the refrigerant charge is correct. |
| | Condensing Setpoint not correct for the application | Check if necessary to increase the condensing saturated temperature setpoint |
| | Dry cooler not correctly installed | Check that the dry cooler is safe from strong wind |
| | Evaporator or condensing sensor pressure broken or not correctly installed | Check the proper operation of the pressure transducers. |

6.1.6.6 Restart Fault Alarm

This alarm can occurs only if the condenser less unit type is configured. This alarm is generated if for three times the UC recognizes a low evaporating pressure and a low saturated condensing temperature at the starting of the circuit.

| Symptom | Cause | Solution |
|---|--|--|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx Off RestrtsFaultAlm</i> String in the alarm log: <i>± Cx Off RestrtsFaultAlm</i> String in the alarm snapshot: <i>Cx Off RestrtsFault Alm</i> | Low outside ambient temperature | Check the operating condition of the condenser-less unit |
| | Refrigerant charge low. | Check sight glass on liquid line to see if there is flash gas. Measure sub-cooling to see if the refrigerant charge is correct. |
| | Condensing Setpoint not correct for the application | Check if necessary to increase the condensing saturated temperature setpoint |
| | Dry cooler not correctly installed | Check that the dry cooler is safe from strong wind |
| | Evaporator or condensing sensor pressure broken or not correctly installed | Check the proper operation of the pressure transducers. |

6.1.6.7 No Pressure Change At Start alarm

This alarm indicates that the compressor is not able to start or it is not able to create a minimum variation of the evaporating or condensing pressures after start.

| Symptom | Cause | Solution |
|--|---|--|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+Cx Off NoPressChgStartAlm</i> String in the alarm log: <i>± Cx Off NoPressChgStartAlm</i> String in the alarm snapshot: <i>Cx Off NoPressChgStart Alm</i> | Compressor cannot start | Check if the start signal is properly connected to the compressor. |
| | Compressor is turning in wrong direction. | Check correct phases sequence to the compressor (L1, L2, L3) according to the electrical scheme. |
| | Refrigerant circuit is empty of refrigerant. | Check circuit pressure and presence of refrigerant. |
| | Not proper operation of evaporating or condensing pressure transducers. | Check proper operation of evaporating or condensing pressure transducers. |

6.1.6.8 Evaporating Pressure sensor fault

This alarm indicates that the evaporating pressure transducer is not operating properly.

| Symptom | Cause | Solution |
|--|--|---|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+CxOff EvapPressSen</i> String in the alarm log: <i>± CxOff EvapPressSen</i> String in the alarm snapshot: <i>Cx Off EvapPress Sen</i> | Sensor is broken. | Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa.. |
| | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not properly connected (open). | Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle. |
| | | Check for absence of water or humidity on sensor electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according electrical scheme. |

6.1.6.9 Condensing Pressure sensor fault

This alarm indicates that the condensing pressure transducer is not operating properly.

| Symptom | Cause | Solution |
|--|--|---|
| Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. Led on the button 2 of External HMI is blinking String in the alarm list: <i>+CxOff CndPressSen</i> String in the alarm log: <i>± CxOff CndPressSen</i> String in the alarm snapshot: <i>Cx Off CondPress Sen</i> | Sensor is broken. | Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa. |
| | Sensor is shorted. | Check if sensor is shorted with a resistance measurement. |
| | Sensor is not properly connected (open). | Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle. |
| | | Check for absence of water or humidity on sensor electrical contacts. |
| | | Check for correct plug-in of the electrical connectors. |
| | | Check for correct sensors wiring also according electrical scheme. |

The present publication is drawn up by of information only and does not constitute an offer binding upon Daikin Applied Europe S.p.A.. Daikin Applied Europe S.p.A. has compiled the content of this publication to the best of its knowledge. No express or implied warranty is given for the completeness, accuracy, reliability or fitness for particular purpose of its content, and the products and services presented therein. Specification are subject to change without prior notice. Refer to the data communicated at the time of the order. Daikin Applied Europe S.p.A. explicitly rejects any liability for any direct or indirect damage, in the broadest sense, arising from or related to the use and/or interpretation of this publication. All content is copyrighted by Daikin Applied Europe S.p.A..

DAIKIN APPLIED EUROPE S.p.A.

Via Piani di Santa Maria, 72 - 00040 Ariccia (Roma) - Italia

Tel: (+39) 06 93 73 11 - Fax: (+39) 06 93 74 014

<http://www.daikinapplied.eu>